



August 1, 2022

Aubrey Agee  
538 Hendrie  
Detroit, MI 48202

Regarding: **Claim No. 22-004**  
Location: **554-6 Hendrie**

Dear Aubrey Agee:

The Detroit Water & Sewerage Department ("DWSD") has reviewed your damage claim. The Governmental Liability for Negligence Act (Act 170 of 1964) provides governmental entities with immunity from liability for its actions, except under limited circumstances. Based on the available facts and information regarding your claim, we have determined that DWSD's actions to address your calls for service were both timely and reasonable given the circumstances. Therefore, your claim is denied.

Please note that customers bear responsibility for the water service line from the stop box to the home and all indoor plumbing fixtures. They must protect their property from water damage by immediately turning off the water valve(s) inside the home or at the meter when there is a leak or burst pipe. Also, when a home is going to be vacant, customers should turn off the valve(s) to prevent damage in the event of an unattended leak or burst pipe. This protection also includes providing a source of heat in order to prevent the meter from bursting.

Your claim may be reconsidered only if additional information, which was not previously provided, substantiating DWSD's legal liability for your claim of damages is provided **in writing within fourteen days of the date of this letter**. The Office of the General Counsel will review your claim and additional information and determine whether a Reconsideration is warranted. If a Reconsideration is granted, the Office of the General Counsel will notify you by letter of the date, time, and place you are to appear to present your information. If a hearing is not granted, you will also be notified in writing.

If you have any questions, please contact me at (313) 880-2792

Respectfully,

*Gary Watkins*

Gary Watkins,  
Claims and Disputes Manager