



Detroit Water and Sewerage Department

Water Board Building

735 Randolph Street, Detroit, MI 48226

313-267-8000 • detroitmi.gov/DWSD

December 1, 2021

The Honorable
Board of Water Commissioners
Detroit, Michigan

RE: 10540 Knodell St.

Dear President Einheuser and Commissioners:

The BOWC received a request for assistance from Mr. Kareem Ortiz regarding a stop box issue. Mr. Ortiz was not receiving water in his home at 10540 Knodell St. DWSD crews investigated and found that the stop box needed to be reconditioned. DWSD crews went out to dig up and set new stop box. Customer was contacted and confirmed that he is now receiving water in his home.

Sincerely,

Samuel A. Smalley, PE
Chief Operating Officer
Detroit Water and Sewerage Department