



DETROIT  
**Water & Sewerage  
Department**

Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

July 2, 2024

Mr. Ernest Wells  
26771 W 12<sup>th</sup> Mile Rd, Ste. 106  
Southfield, MI 48034-1539

Re: 15121 Ardmore St

Dear Mr. Wells,

Please find this correspondence as a follow-up to the communication you provided on June 18, 2024, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding your residential account.

Following your comment, you promptly received assistance with your account. The customer service specialist addressed your concerns. As per your request, the mailing address on your invoice has been updated, and you now have access to view your invoice through our online portal.

If you have any further questions or concerns about your account, please contact me directly at 313-880-2564.

Thank you for being a valued DWSD customer.

Respectfully,

***Kimberly Crowell***

Customer Service Manager  
CC: Board of Water Commissioners