



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

June 11, 2026

Crown Auto Sale LLC
20226 -30 Joy Rd
Detroit, MI 48228-1637

Re: 20226 -30 Joy Rd (520-4269.302)

Dear Mr. Al-Sakarchi,

Please find this correspondence as a follow-up to the communication you provided on May 20, 2026, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the high balance on the account. We would like to thank you for your patience while we took the time to carefully review your account and the concerns you shared regarding your recent bill.

After a thorough review of your account history, we confirmed that the consumption of 360 CCF recorded during the billing period of January 3, 2024, through February 4, 2024, occurred after your purchase of the property on September 26, 2023. Based on our review, it appears there may have been plumbing-related issues at the property during that time, which contributed to the unusually high-water usage.

In consideration of your concerns and as a customer service resolution, DWSD has applied an adjustment to remove late fees totaling \$525.15 from the account. Additionally, the remaining balance of \$8,309.41 has been enrolled in the EasyPay Payment Arrangement Plan. Under this arrangement, the balance will be repaid through 60 monthly installments of \$135.16, following an initial down payment of \$200.00.

To remain in good standing with the EasyPay Plan, it is important that all future monthly installment payments, as well as any current water and sewer charges, are paid on or before their respective due dates. Failure to maintain these payments may result in the assessment of additional late fees and removal from the EasyPay Program.

Should you have any questions regarding this resolution or require additional assistance, please feel free to contact Customer Service at (313) 267-8000. We are committed to working with you and appreciate the opportunity to address your concerns.

Thank you for being a valued DWSD customer.

Respectfully,

Constance Sloan

Constance Sloan, Customer Service Team
CC: Board of Water Commissioners