



DETROIT  
**Water & Sewerage  
Department**

Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

July 2, 2024

Mr. Anthony Dowdell  
13593 Monica St  
Detroit, MI 48238-2521

Re: 13593 Monica St

Dear Mr. Dowdell,

Please find this correspondence as a follow-up to the communication you provided on June 18, 2024 to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the outstanding balance owed on the above-mentioned property.

On July 1, 2023, you purchased the above property on land contract. At the time of your purchase, the property's meter was not capturing actual readings. According to the land contract agreement submitted to the Detroit Water and Sewerage Department for review, the property was purchased "as is". The account had been billed for estimated zero consumption and only service charges from December 2, 2018 to May 2, 2024. On May 2, 2024, the meter was read to an actual read of 2380. The water was found to be on, and usage recorded on the meter had not been previously billed. To provide you with the benefit of lower rates, a proration adjustment in the amount of \$1,031.49 was applied to the account. Additionally, late fees totaling \$241.46 was also applied to the account.

The outstanding balance owed on the account is \$4,515.37. If you can not pay the balance in full, you can enter into a payment plan agreement. Please contact me directly at 313-880-2564 to enter into a payment plan agreement.

Thank you for being a valued DWSD customer.

Respectfully,

**Kimberly Crowell**

Customer Service Manager  
CC: Board of Water Commissioners