



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

December 11, 2024

Mrs. Tracey Herron
14100 Mack Ave
Detroit, MI 48215

Re: 14100-6 Mack Ave

Dear Mrs. Herron,

Please find this correspondence as follow-up to the communication you provided on November 20, 2024, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the accuracy of the drainage charges and the tax roll letter received on the above-mentioned property.

On November 21, 2024, we discussed the Drainage Adjustment application, which was emailed to you for submission to DWSD for processing. Please ensure that you include all property photos and any supporting documents along with the completed application. Submit these materials to drainage@detroitmi.gov. If you choose to mail your application, refer to the mailing address provided on the application form.

The account will continue to be billed as is until our Drainage Unit completes its review. If it is determined that the account has been billed inaccurately, DWSD will process a request to reverse the balance transferred to the City of Detroit Property Tax Division.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Customer Service Manager
CC: Board of Water Commissioners