



DETROIT  
**Water & Sewerage  
Department**

Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

Trumilla Miller  
10366 West Point  
Detroit, MI 48204

Please find this correspondence as a follow-up to the communication you provided to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding a basement back up at 10366 West Point.

Your comments have been received, and on February 13, 2024, a DWSD crew arrived at your residence, located the sewer main, performed an inspection and found the sewer main to be free and clear, flowing as designed. Our crew spoke to a member of the household and found no water in the basement. Work order 457097 was completed and closed for 10366 West Point.

Should you have any further questions or concerns, please do not hesitate to reach out to my office directly. A copy of this letter will be submitted to the BOWC on July 8, 2024.

Thank you for being a valued DWSD customer.

Respectfully,

Chief of Staff and Customer Service Officer  
CC: Board of Water Commissioners