



Water & Sewerage  
Department

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#### FOIA Requests - May 2025

File #	Full Name	Description of the Requested Documents/Data	Date Received	Date Responded
25-132	Briana Rice	<p>Pusuant to the Michigan Freedom of Information (MCL 15.231 et seq.), I am requesting access to records related to water shutoffs in Detroit. Specifically, I am requesting copies of reports or data detailing water shutoffs, and I ask that this be treated as a standing request — meaning I would like to receive these records at the beginning of each month for a period of six months, per MCL 15.2 33(1).</p> <p>As stated in the statute, "A person has a right to subscribe to future issuances of public records that are created, issued, or disseminated on a regular basis. A subscription is valid for up to six months, at the request of the subscriber, and is renewable."</p>	5/29/2025	Pending
25-131	Yahscheleg Hill	I just transferred the deed into my name as of March 2025 before then my father Michael Henry Lawson Owned this property. He died in 2020. some how Joseph Lawson his brother was able to change to water to his name. In January of 2025 I guess he reported that he needed to make repairs and shut the water off. I evicted his niece Lavetta Horton-Ross on May 12, 2025. I need a copy of the last day water was on at this address and a copy of the report my uncle made in regards to repairs.	5/27/2025	Pending
25-130	Jayme Manzo Northrup/Gregory, Me	A copy of the entire file including but not limited to any and all applications, permits, inspections, notices, reports, notes, photographs, and any other documents pertaining to the water main break that occurred on June 6, 2023 at or near the properties located at 15300 Fullerton Street, Detroit, MI 48227 and 12600 Greenfield Service Drive, Detroit, MI 48227.	5/25/2025	Pending

25-129	Scott Goodwin	Any and all photographs, videos (dash/body cams), 911 audio, records, reports, witness statements, follow-up reports, or the like relative to the investigation of the above matter.	5/23/2025	Pending
25-128	Eva Giselle Marquez	I want to start my water service	5/22/2025	Pending
25-127	Keith Gardner	<p>I am requesting an electronic copy of all residential and commercial properties in the City of Detroit that experienced a water service shutoff from January 1, 2024 to May 20, 2025.</p> <p>Please include:</p> <ul style="list-style-type: none"> <li>- Property address</li> <li>- Account number (if available)</li> <li>- Date of shutoff</li> <li>- Reason for shutoff (nonpayment, vacancy, etc.)</li> <li>- Whether service has been restored</li> <li>- Owner name and mailing address</li> </ul> <p>Please email the file in Excel or CSV format to mrkeithgardner@gmail.com. If there are any fees, please notify me beforehand.</p>	5/22/2025	Pending

25-126	Thomas Krall	<p>1. All roadway/ sewer inspection reports, assigned contractors, narrative reports, supplemental reports, daily or dispatch logs, inspection notes, diagrams, measurements, and other tangible thing or electronically stored information concerning the above referenced parties.</p> <p>2. Any and all witness statements or other documentation reduced to writing relating to the above referenced parties.</p> <p>3. Any and all other incident reports generated referencing the Corner of Puritan Avenue and Archdale Street, Detroit, MI 48235, from 09/03/2024 through the present.</p> <p>Victim: Dionna Robertson Location: Corner of Puritan Avenue &amp; Archdale Street, Detroit, MI 48235</p>	5/22/2025	Pending
25-125	Saray Morales	<p>Utility Department</p> <ul style="list-style-type: none"> <li>➤ Date in which property originally connected to water and sewer utilities</li> <li>➤ Year in which the original water and sewer mains were first available in the vicinity of the property</li> <li>➤ If sanitary and storm sewer systems are combined or separate</li> </ul> <p>3507 Lincoln Street, Parcel No. 06005791 3501 Lincoln Street, Parcel No. 06005792 3491 Lincoln Street, Parcel No. 06005793 3481 Lincoln Street, Parcel No. 06005794 3475 Lincoln Street, Parcel No. 060057956 3455 Lincoln Street, Parcel No 06005797 3466 Lincoln Street, Parcel No. 06005417 3490 Lincoln Street, Parcel No. 06005418</p>	5/22/2025	Pending

25-124	Marvin Louie	I am requesting complaints called in by a neighbor to Animal Control. The address the call was for 5946 Hurlbut, Detroit, MI 48213	5/21/2025	Pending
25-123	Kyle maddoxk	I am requesting a file of all Water/sewer accounts that have been given delinquent Water notices in the last cycle of notices. I understand the full addresses may not be given due to privacy policy so if that is not possible I would like the account numbers instead.	5/20/2025	Pending
25-122	Norrel Hemphill, Esq.	<p>1. Relationship: DWSD &amp; Promise Pay</p> <p>a. Please share the request for proposals (rfp) process used when selecting Promise Pay for servicing past due DWSD accounts.</p> <p>b. What date was the contract signed with Promise Pay?</p> <p>i. By whom?</p> <p>c. When did Promise Pay begin servicing DWSD accounts?</p> <p>d. Does Promise Pay receive 11% of the money collected from DWSD customers through Easy Pay as reported?</p> <p>i. If so, is there a cap?</p> <p>e. How are the funds collected by Promise Pay distributed to DWSD?</p> <p>2. Customer Accounts &amp; Easy Pay/Promise Pay Impact</p> <p>a. Are industrial and commercial customers with arrears being transferred to Easy Pay?</p> <p>b. How many customers enrolled in Easy Pay were formerly on Lifeline?</p> <p>c. What is the average amount of arrears owed by residential customers enrolled in Easy Pay?</p> <p>d. How does enrolling customers into Easy Pay affect DWSD's billing system?</p> <p>i. What happens to DWSD customer accounts when they are enrolled in Easy Pay?</p> <p>1. How are the arrears owed reflected on the customers' account after enrollment in Easy Pay?</p> <p>2. Are the customers' arrears transferred to Promise Pay/Easy Pay's billing system?</p> <p>a. If so, how are past due water bills treated/categorized after the transfer?</p> <p>i. Are these water bills now treated as debt?</p> <p>ii. Will Promise Pay report past due water bills to credit bureaus?</p>	5/20/2025	Pending

25-121	Deidra Davis	The information going on with my ticket number 199519	5/19/2025	Pending
25-120	Kenneth Nixon	I would like to purchase a copy of the original plumbing diagram and illustration for 4370 Clements. This is a multiple family unit that is zoned as residential. The parcel number is 14005565-6. I am looking for a map, illustration or diagram of where all of the original pipes are within and beneath the building.	5/19/2025	Pending
25-119	Lisa Ciaravino	1) Is there an active water/sewer account for this property?  2) Please provide all account numbers associated with this address.  3) Is this a tenant account or a deed holder account	5/16/2025	Pending
25-118	Edward Kickham	DEFINITIONS: For purposes of this request, the term "Nonresidential Sewer Accounts" shall mean all premises and properties other than single-family residential and multi-family residential properties which receive sewage disposal services from the respondent municipality.	5/16/2025	Pending
25-117	Kristen Braun	State Farm is requesting water/sewer records for Ms. Carmen Mitchell who resided at 19179 Appleton, Detroit Michigan. The time frame requested is from January 1, 2024, to December 31, 2024. We are requesting usage records and amount due as of December 1, 2024.	5/15/2025	Pending

25-116	Aira Jackson	<p>Good day!</p> <p>I work with Dodge Construction Network, a firm that researches publicly-funded infrastructure projects and contracts for professional services. I wanted to reach out to you about WS-733 Water Mains Repl &amp; Lead Service Line Replacement</p> <p>Do you already have a designer for the project, and if so, who was selected? Do you know when you're planning to start construction? What is the estimated construction cost for the project?</p> <p>Thank you.</p>	5/15/2025	Pending
25-115	Kyle Harris	<p>Dear FOIA Officer,</p> <p>Pursuant to the Michigan Freedom of Information Act, I am requesting a list of <b>**residential properties**</b> in [City Name] where <b>**water service was disconnected**</b> due to nonpayment in the past 6 months.</p> <p>Please include:</p> <ul style="list-style-type: none"> <li>- Property address</li> <li>- Date of shutoff</li> <li>- Status (if reconnected or still off)</li> </ul>	5/13/2025	Pending