



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

December 12, 2024

Mr. Marc Leitman
8001 Parkdale Drive
Austin, Texas 78757

Re: BOWC Public Comment

Dear Mr. Marc Leitman,

Please find this correspondence as follow-up to the communication you provided on October 16, 2024, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) expressing your concerns about a lack of notifications for past due bills.

DWSD's Office of General Counsel, in conjunction with its Customer Service Team, has been in contact with you and has provided a resolution to this matter in accordance with DWSD's policies.

Thank you for being a valued DWSD customer.

Respectfully,

Jacob Bahri

Senior Associate General Counsel
CC: Board of Water Commissioners