



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

July 2, 2024

Ms. Shelia Battiste
3154 S Liddesdale St
Detroit, MI 48217-115

Re: 3154 S Liddesdale St

Dear Ms. Battiste,

Please find this correspondence as a follow-up to the communication you provided on June 18, 2024 to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the outstanding balance owed in the amount of \$0.01 on the above-mentioned property.

Upon careful review, we found that the invoice dated May 29, 2024, contained a mathematical error, incorrectly indicating that a balance of \$0.01 was due. This was due to a technical error in our billing system. The amount has been adjusted to reflect the correct balance owed. Your account is currently enrolled in the DWSD Lifeline Plan. Please continue to pay your current charges each month by the due date.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Customer Service Manager
CC: Board of Water Commissioners