



Water & Sewerage
Department

Fleet Operation

2025



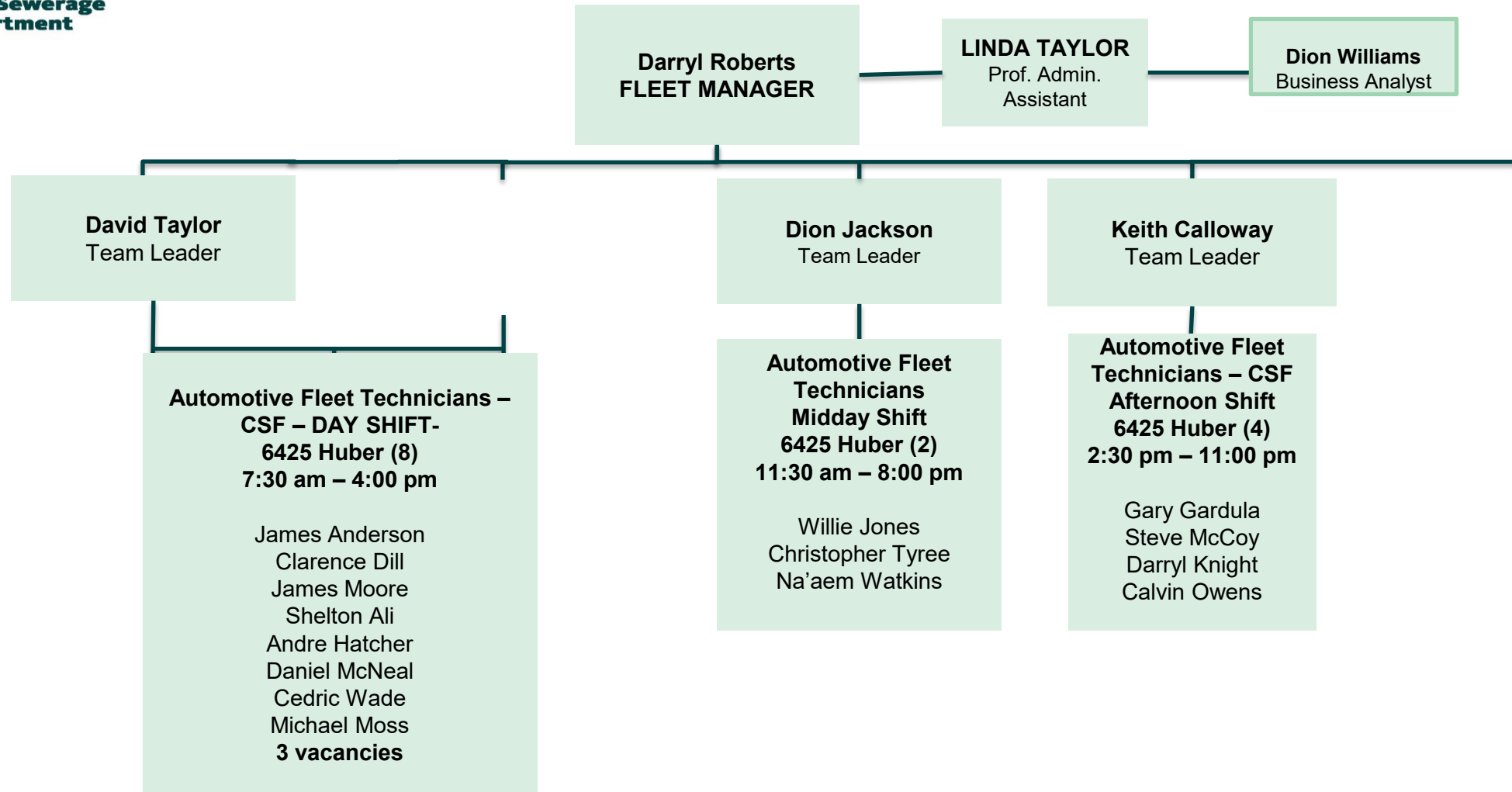
**Water & Sewerage
Department**

Fantastic Leaders Essentially Exercising Teamwork



**Water & Sewerage
Department**

Fleet – 22 FTEs



FLEET BREAKDOWN

- 449 Active Units
- 174 are 2025 or newer
- 220 are 2015 or newer
- Currently 49% in compliance with the vehicle replacement cycle
- Expect to be 75% compliant by FY27



Fleet Operations – What We Do?

Full Service Garage

- Preventative Maintenance
- Towing/ Service Calls (Road Service)
- Vehicle Acquisition, Replacement, and Disposal
- Vehicle Upfitting
- Dewatering
- Emergency Lighting
- Scraping Services
- Equipment moving
- Tech Support & Training
- Vehicle Tracking (Partners with IT)
- Etc....

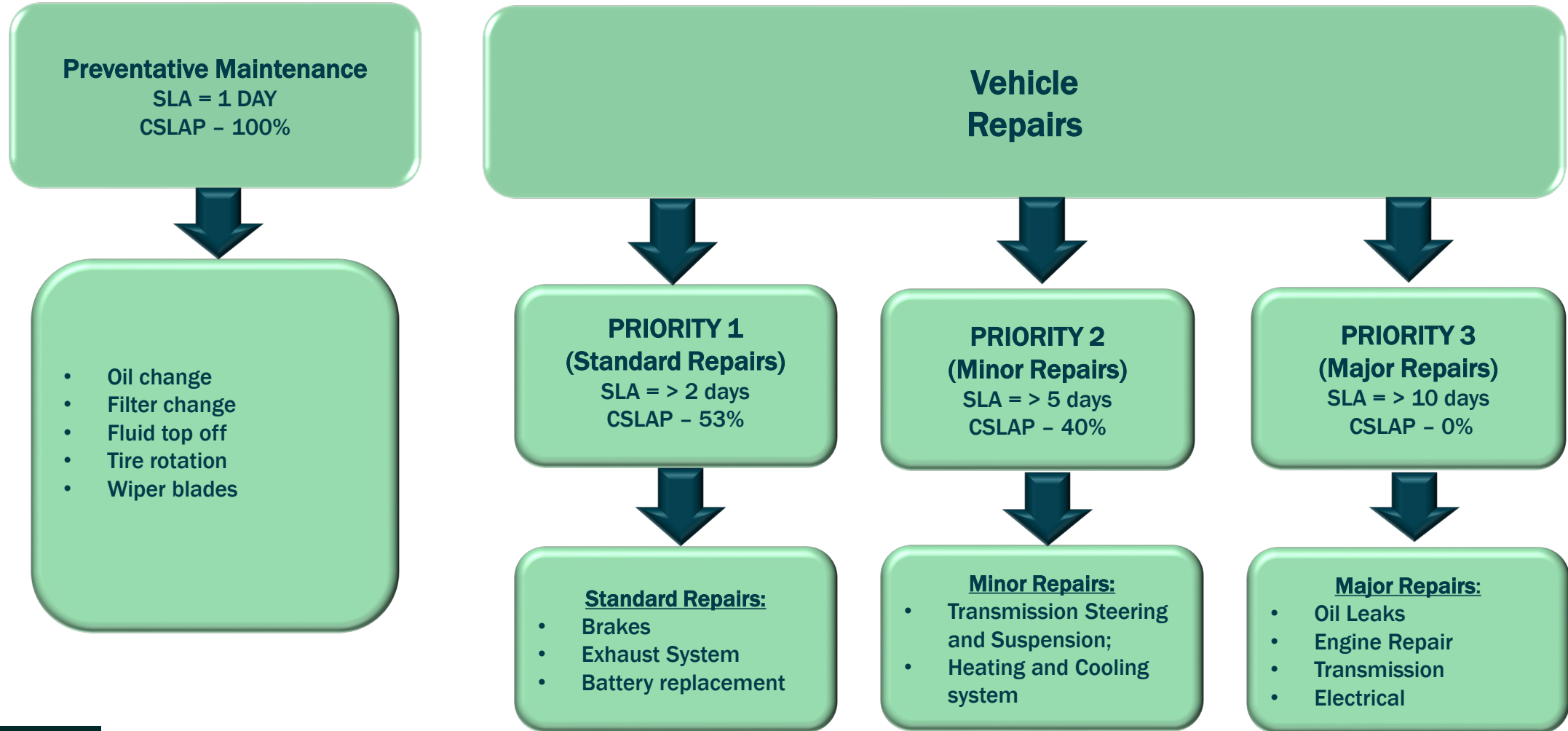




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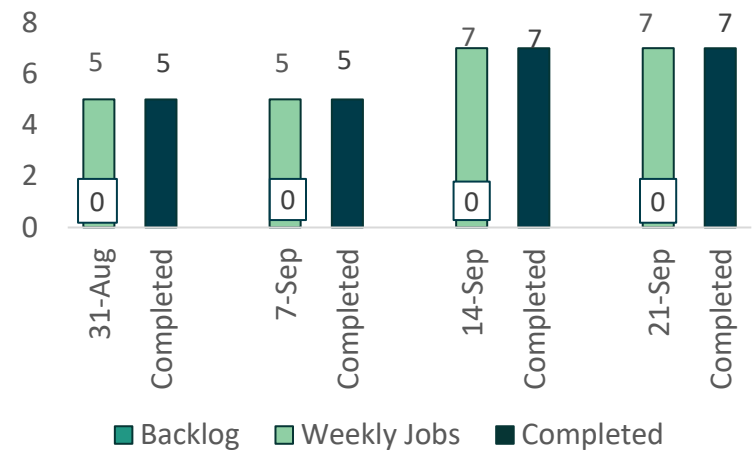
Fleet Operations Scorecard/Service Lines

Fleet Operations | Service Lines

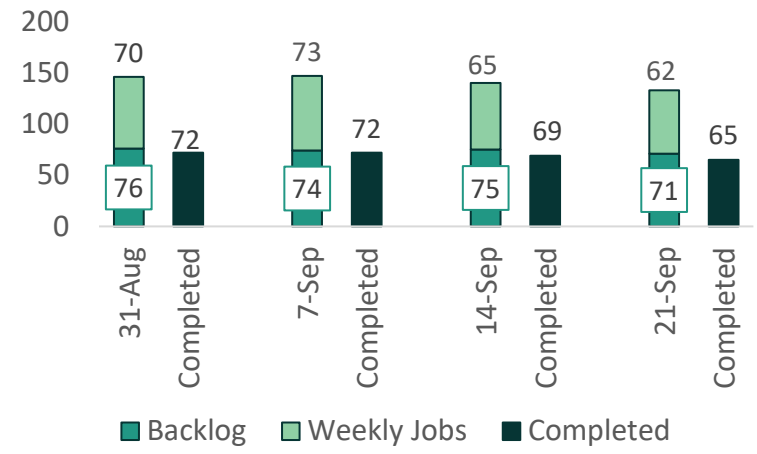


Fleet Operations | Scorecard

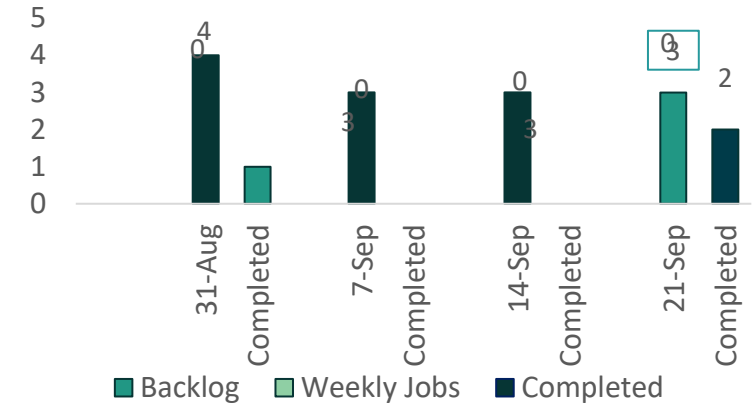
Preventative Maintenance



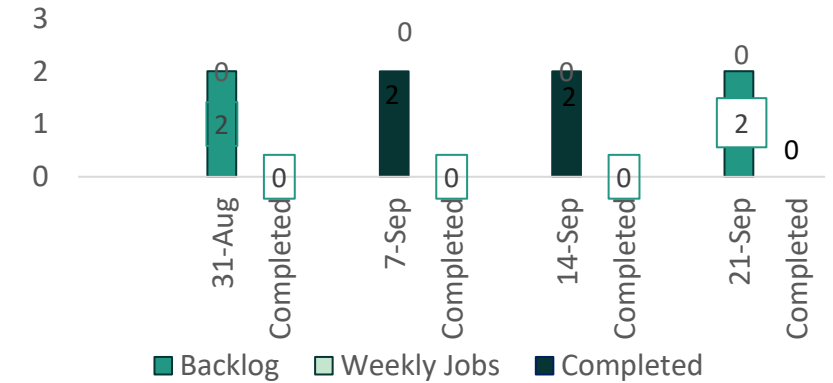
Priority 1: Standard Repairs



Priority 2: Minor Repairs



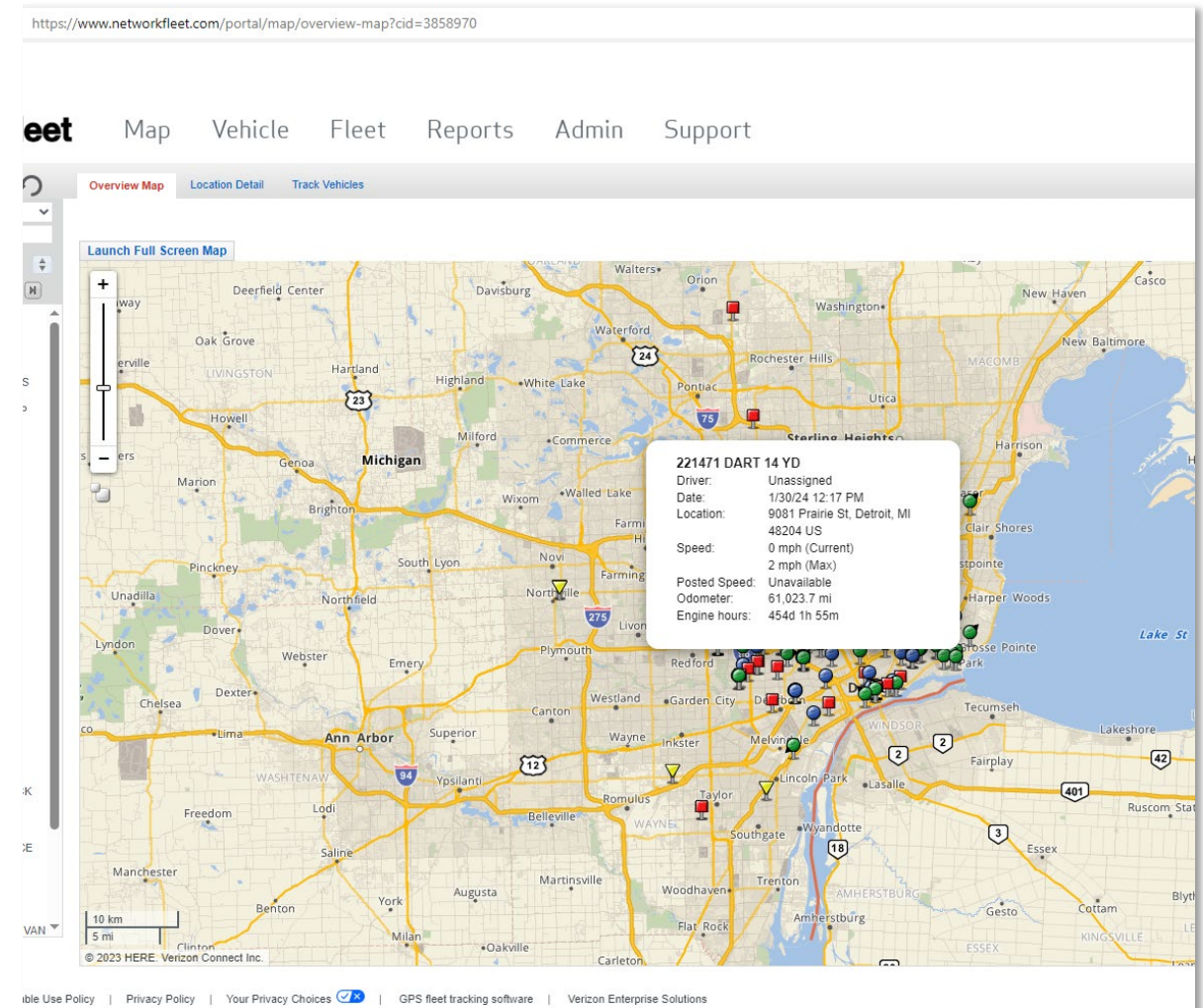
Priority 3: Major Repairs



Fleet Operations –

Embracing Technology

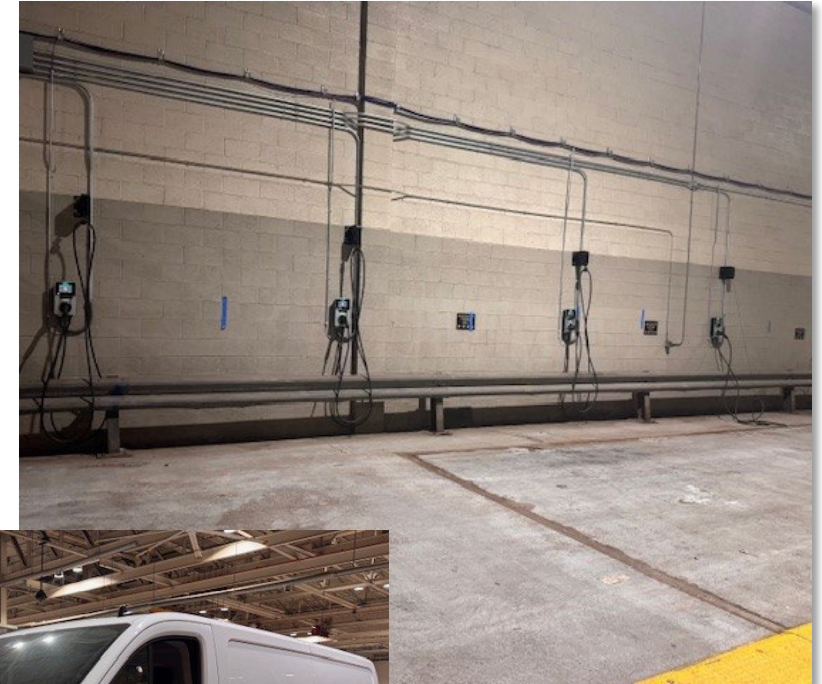
- The GPS was upgraded from Verizon Connect to Verizon Reveal
- Increase reporting from pinging every 2 minutes to every 20 seconds
 - Google Maps integration.
- GPS System
 - Real Time location of All Active Vehicles
 - Active mileage updates (Three-way Check: GPS, AssetWorks, and Physical)
 - Preventive Maintenance notifications by AssetWorks through emails to service-line leaders (automated)
 - Accident Investigations and THEFT Recovery



Fleet Operations –

Embracing Technology

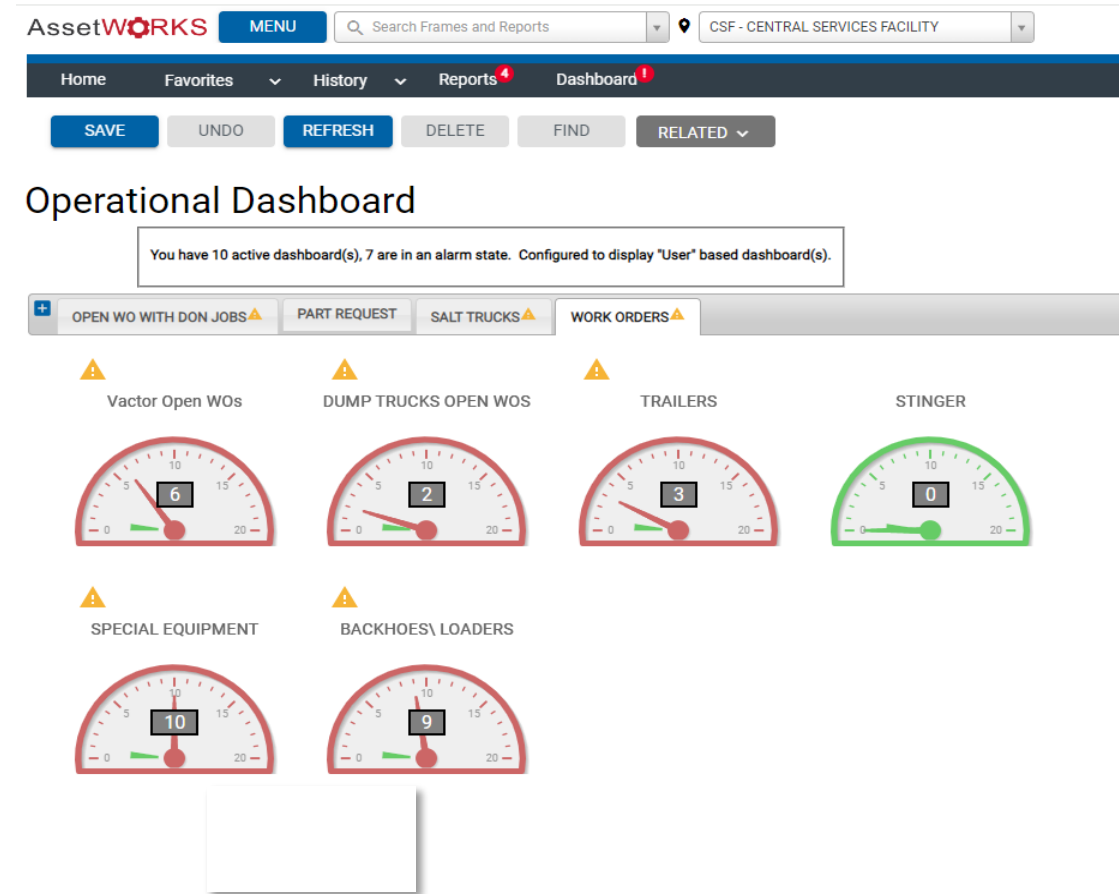
- Last year we ran an EV pilot with 2 rental Vans
- Currently we have in service
 - 24 Hybrid Ford Maverick Pickups,
 - 12 Hybrid Ford Escapes,
 - 5 Plug-In Hybrid Ford Escapes
- We have received 6 out of 10 Full EV vans
- We installed 20 EV charging stations in East Yard and 2 in the Fleet Garage



Fleet Operations

Embracing Technology

- Digital Documents
 - Drop off
 - Pick Up
 - Customer Service Survey
- **AssetWorks Fleet Focus**
 - Paperless Work Orders
 - Digital Vehicle Maintenance Tracking



Fleet Operations

Embracing Technology

■ Technician Training

- Ford STARS Training and Certification
- Certified Fleet Garage
 - Warranty Provider
 - Less dependent on contracts
 - Increases Technicians Morale

FORD Fleet Training Package Subscriptions include:

- Comprehensive technical training for all Ford and Lincoln vehicles
- Unlimited web-based training
- Unlimited classroom training at Ford Training Centers
- Specialty training in 11 different certifications
 - Electrical
 - Electronic Systems
 - Engine Repair
 - Diesel Engine Repair
 - Manual Transmission & Drivetrain
 - Climate Control
 - Engine Performance
 - Diesel Engine Performance
 - Steering & Suspension
 - Automatic Transmission
 - Brakes
- New Model Training
- Training history in Standardized Training and Resource System (STARS)
- No limit on number of users per location
- Substantial discounts for multiple locations



Fleet Operations

Future State

- **Apprentice Program (Partner with HR Training)**
 - Diesel Technicians
- **AssetWorks and Fuel Focus upgrades**
- **Great transparencies of vehicle status**
- **Digital pre-trips**
- **Mobile device integration**
- **AL fleet assessment**





**Water & Sewerage
Department**

THANK YOU!

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