

From: Carvette Alexander <carvettea92@gmail.com>
Sent: Monday, June 8, 2026 1:44 PM
To: DWSD Public Affairs <dwsd-publicaffairs@detroitmi.gov>
Subject: [EXTERNAL] Board of Water Commissioners

After seeking resources through the channels of DWSD, with a request of a Supervisor's and or, Osbudsman, among other avenues to rectify this ongoing issue that's been months of frustration mounting, I am now forced, into desperate times, calling for desperate measures.

I'm a resident of the historic district of Rosedale Park. I've been residing in this area for a while now. However, as of late I've been plagued with an issue regarding my water bill since April of 2026. It seems that my account unfortunately showed an astounding number for amount due that I found to be a shell shock. The timeline in this matter has gone from April 14th, to here and still, outstanding.

I've spoken with numerous representatives of DWSD, and they have stated, inconsistent reporting and communication about my case with my water meter. I'm simply asking for correction to resolve this matter immediately. By all accounts. Thank You. I look forward to hearing from the board and voicing my frustrations with this matter. I can be reached by email or phone. My name is Omar Alexander. Again thank you.