



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

TO: The Honorable Board of Water Commissioners
FROM: Samuel A. Smalley
DATE: 12/4/2024
RE: BOWC Public Comment for 2547 Townsend

Dear President Einheuser and Commissioners:

The BOWC received comments and a request for assistance from Jacob Graham concerning partial restoration of the alley located behind 2547 Townsend. DWSD field crews investigated the area where previous DWSD work was completed and took the necessary actions. Mr. Graham responded to DWSD in writing on November 22, 2024, stating he was satisfied with the work completed.

Mr. Graham made the following statement, *“Good morning Mr. Smalley, I just wanted to say thank you very much for getting this matter resolved. We really appreciate your responsiveness throughout this process, and we are very happy with you, your team, and DWSD's service to our block club and neighborhood. Mr. Dotson was very communicative and effective in getting this final cement restoration completed.”*

Sincerely,

Samuel A. Smalley, PE
Deputy Director
Detroit Water and Sewerage Department