



DETROIT  
**Water & Sewerage  
Department**

Central Services Facility  
6425 Huber Ave.  
Detroit, MI 48211

Customer Care: 313-267-8000  
Emergencies: 313-267-7401  
[detroitmi.gov/dwsd](http://detroitmi.gov/dwsd)

October 23, 2020

Homeowner / Resident  
**20462 Veach**  
**Detroit, MI 48234**

**REGARDING: SEWER VIDEO INSPECTION**

Dear Homeowner/Resident:

A recent video inspection of the public sewer in the back of the aforementioned address was performed in response to a **Water in Basement -WIB/Cave-In** complaint. A video inspection of the public sewer in the **back** of the aforementioned address was performed by the Detroit Water and Sewerage Department to determine the cause of the WIB/Cave-in.

During the cleaning and televising of the public sewer with a closed circuit video camera, it revealed **100% Root/ Blockage** in the private sewer connection at your property located at **20462 Veach** leading to the public sewer. There were no failed or blocked sections found in the public sewer at this time.

This letter is intended not only to inform you of our findings, but also to advise you of the City's responsibility for public sewers as opposed to those privately owned, which is as follows:

Public sewers are those owned and maintained by the City. These lines normally lie in and parallel to alleys, streets, right-of-ways and publicly owned easements. If these lines fail or become blocked, need corrective actions to clean or repair them, it is done by the City at no cost to the homeowner.

Private leads or sewer connections are those lines running from homes to the point of junction to the public sewer, regardless of its connection location. In the case of the home at **20462 Veach**, the connection is in the **rear**.

Please be advised that customers are responsible for up keep of their service leads from the domicile up to the connection with the public sewer. It is advised to have the home's sewer connection line rodded between the clean out (**generally located in basement**) and the public sewer. This process should have root cutting capabilities. It will not only clean the line, but will aid in pointing out a break in the line if excavating is necessary in order to affect repairs. In your particular case with (100% root blockage, you are advised to hire a licensed plumber with CCTV and root/grease removal capability who should inspect and remove the blockage in your sewer line.

I trust that the information included in this letter will resolve this situation. If you have further questions or concerns, please feel free to contact Richard Winfrey at (313) 410-3707 or email at [richard.winfrey@detroitmi.gov](mailto:richard.winfrey@detroitmi.gov).

Respectfully yours,

*Pei Boayue*

Pei Boayue

Assistant Manager – Engineering and Construction

PB/RW/cw  
DWS- 903 ER- 816



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*1: 20462 Veach - 100% Roots in service connection*