

Water Board Building 735 Randolph Street Detroit, MI 48226 Customer Service Phone: 313-267-8000 www.detroitmi.gov/dwsd

June 25, 2025

Ms. Ashley Williams c/o Michigan Investor Group LLC 481 S. Piper Ct Detroit, MI 48215

Re: 2478 Parker St

Dear Ms. Williams,

Please find this correspondence as a follow-up to the communication you provided on June 18, 2025, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the outstanding balance owed on the above-mentioned property.

On September 5, 2023, you purchased the above-referenced property from the Detroit Land Bank Authority (DLBA). Any outstanding balances incurred prior to your purchase should have been addressed through DLBA's write-off process.

At the time of purchase, the property's water meter was not recording actual readings and was in estimating status. As a result, no billing occurred during that period. When the meter was replaced on March 11, 2025, the system was retroactively billed for estimated usage, which unintentionally resulted in charges for consumption that occurred prior to your ownership. The account has since been corrected. You are now responsible only for drainage charges and water usage billed from the date of your purchase forward.

The outstanding balance owed on the account is \$494.87. If you can not pay the balance in full, you can enter into a payment plan agreement. Please contact me directly at 313-880-2564 to enter into a payment plan agreement.

Thank you for being a valued DWSD customer.

Respectfully,

## Kimberly Crowell

Customer Service Manager CC: Board of Water Commissioners