



DETROIT  
**Water & Sewerage  
Department**

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We The People of Detroit  
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Please find this correspondence as a follow-up to the communication you provided on June 5, 2024, to the Detroit Water and Sewerage Department (DWSD) and the Board of Water Commissioners (BOWC) regarding the DWSD Lifeline program.

Your comments have been received, and on June 26, 2024, we met and discussed several of your questions and concerns. We both agreed the hour-long discussion was not nearly enough to further solutions. In the next several months both of our teams will meet to continue the dialogue started on June 26<sup>th</sup>.

I look forward to our next discussion and we plan to present data on the number of CCF used in each Lifeline household as well as how we can partner to spread the word about the Lifeline re-certification process to begin on October 1, 2024.

Should you have any further questions or concerns, please do not hesitate to reach out to my office directly. A copy of this letter will be submitted to the BOWC on July 8, 2024.

Thank you for being a valued DWSD partner.

Respectfully,

Chief of Staff and Customer Service Officer  
CC: Board of Water Commissioners