

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Monday, September 11, 2017

1:30 PM

**Customer Service Committee Meeting rescheduled from
September 6, 2017**

5th Floor Board Room, Water Board Building

Customer Service Committee

A quorum of the Board may be present

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

August 2, 2017

5. PUBLIC PARTICIPATION

6. UNFINISHED BUSINESS

A. Drainage Fees 83/17 Shared Cost - Motion to Postpone Indefinitely

7. NEW BUSINESS

A. Customer Service Update

[17-0141](#) Non-Residential Customers Status

Sponsors: Brown

Attachments: [Non-Residential Customers Status](#)

[17-0142](#) Water and Sewer Application for Service

Sponsors: Customer Service/Meter Operations

Attachments: [Water & Sewer Service Application](#)

[17-0143](#) ACLU Analysis of Proposed DWSD Billing and Collection Policy and Procedures

Sponsors: Pospiech

Attachments: [ACLU Analysis of Proposed DWSD Billing and Collection Policy and Procedure: Billing and Collection Policies and ProceduresDRAFT](#)

B. Video -"Skip the Line"

C. BOWC Five (5) Evening Community Meeting Dates

D. American Civil Liberties Union of Michigan (ACLU) Workshop Update

8. OTHER MATTERS

A. Report on WSU Law School

B. Consideration for Legislative action for Low Income Rates

C. Water Cost for Demolition

9. NEXT MEETING

October 4, 2017

10.. ADJOURNMENT