

# **Detroit Water and Sewerage Department**

*735 Randolph Street  
Detroit, Michigan 48226  
(313) 224-4704 Office  
[www.dwsd.legistar.com](http://www.dwsd.legistar.com)*



## **Meeting Agenda - Final**

**Wednesday, February 7, 2018**

**1:30 PM**

**Customer Service Committee Meeting**

**5th Floor Board Room, Water Board Building**

### **Customer Service Committee**

**A Quorum of the Board may be present**

**1. CALL TO ORDER****2. ROLL CALL****3. APPROVAL OF AGENDA****4. APPROVAL OF MINUTES**

*December 6, 2017*

*January 11, 2018*

**5. PUBLIC PARTICIPATION****6. COMMUNICATIONS**

[18-0016](#)

**Receipt of Communications (Meeting of 1/17/18)**

**Sponsors:** Customer Service/Meter Operations

**Attachments:** [Andre Brooks](#)

[Colesther Arnold](#)

[Kenneth Bunch](#)

**7. UNFINISHED BUSINESS**

*1. Water and Sewer Application for Service (17-0142)*

*2. DWSD Billing and Collection Policy and Procedures (17-0126)*

**8. NEW BUSINESS****A. Customer Service and Outreach Update****9. OTHER MATTERS****10. NEXT MEETING**

*March 7, 2018*

**11. ADJOURNMENT**