

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, May 2, 2018

2:00 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Customer Service Committee

A Quorum of the Board may be present

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

April 4, 2018

5. PUBLIC PARTICIPATION

6. COMMUNICATIONS

None

7. UNFINISHED BUSINESS

None

8. NEW BUSINESS

A. Customer Service Update

B. Drainage Update

C. [18-0108](#) Toilet Replacement Program

Sponsors: Jones and Peckinpaugh

D. Customer Service Planning Calendar (17-0127)

E. [18-0095](#) The Detroit Board of Water Commissioners (Board) **approves the Establishing New Service Administrative Policy and authorizes the Director and General Counsel to take such other action as may be necessary to accomplish the intent of this vote.**

Sponsors: Pospiech

Attachments: [Policy and Procedure for Establishing New Service - FINAL VERSION](#)

9. OTHER MATTERS

10. NEXT MEETING

June 6, 2018

11. ADJOURNMENT

