

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, August 1, 2018

1:30 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Board of Water Commissioners

A Quorum of the Board may be present

1. CALL TO ORDER**2. ROLL CALL****3. APPROVAL OF AGENDA****4. APPROVAL OF MINUTES**

July 10, 2018

5. PUBLIC COMMENTS (3 minutes per speaker)

Anyone from the public who wishes to address any item on the Agenda or make a comment. (3 Minute Limitation)

6. COMMUNICATIONS**A. [18-0176](#) Receipt of Correspondence**

Sponsors: Customer Service/Meter Operations

Attachments: [Margaret Keesee Response](#)

7. UNFINISHED BUSINESS**A. New Service Administrative Policy (18-0095) Anticipate Fall 2018****8. NEW BUSINESS****A. Guest Speaker - Dr. Joneigh Khaldun, M.D., Director, City of Detroit Health Department -Scheduled for August 15, 2018 meeting****B. Customer Service Calendar (17-0127)****C. Customers Service Updates**

Service Interruptions

D. Portal Presentation**E. Policy - Unauthorized usage of customers water****9. OTHER MATTERS****10. NEXT MEETING**

September 5, 2018

11. ADJOURNMENT