

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, August 1, 2018

1:30 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Board of Water Commissioners

A Quorum of the Board may be present

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

July 10, 2018

5. PUBLIC COMMENTS (3 minutes per speaker)

Anyone from the public who wishes to address any item on the Agenda or make a comment. (3 Minute Limitation)

6. COMMUNICATIONS

A. [18-0176](#) Receipt of Correspondence

Sponsors: Customer Service/Meter Operations

Attachments: [Margaret Keesee Response](#)

7. UNFINISHED BUSINESS

A. New Service Administrative Policy (18-0095) Anticipate Fall 2018

8. NEW BUSINESS

A. Guest Speaker - Dr. Joneigh Khaldun, M.D., Director, City of Detroit Health Department -Scheduled for August 15, 2018 meeting

B. Customer Service Calendar (17-0127)

C. Customers Service Updates

Service Interruptions

D. Portal Presentation

E. Policy - Unauthorized usage of customers water

9. OTHER MATTERS

10. NEXT MEETING

September 5, 2018

11. ADJOURNMENT