

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, August 7, 2019

2:00 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Customer Service Committee

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

July 9, 2019

5. PUBLIC PARTICIPATION

6. COMMUNICATIONS

None

7. UNFINISHED BUSINESS

A. Customer Flooding Update

B. Drainage/Green Infrastructure Update

C. [19-00230](#) Service Interruption

Sponsors: Financial Services

Attachments: [Service Interruption Summary As of July 31 2019](#)

8. NEW BUSINESS

A. [19-00221](#) CS Metrics

Sponsors: Gabon

Attachments: [Metrics-7.31](#)

B. Planning Calendar (17-0127)

9. OTHER MATTERS

10. NEXT MEETING

September 4, 2019

11. ADJOURNMENT