

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, November 6, 2019

1:30 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Customer Service Committee

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

October 2, 2019

5. PUBLIC PARTICIPATION

6. COMMUNICATIONS

There were none

7. UNFINISHED BUSINESS

There was none

8. NEW BUSINESS

A. [19-00297](#) CS Metrics

Sponsors: Customer Service

Attachments: [Metrics-Oct 2019](#)

B. [19-00306](#) enQuesta Upgrade Project

Sponsors: Rainey

Attachments: [enQuesta Upgrade Project 20191002](#)

C. [19-00309](#) Detroit Health Department

Sponsors: Pospiech

Attachments: [The 48234 Water Shutoff Prevention Pilot \(DHD\)](#)

D. [19-00310](#) GLWA- WRAP Program Summary

Sponsors: Pospiech

Attachments: [GLWA Board Report 6.30.19](#)

E. Landbank Discussion

F. Planning Calendar

9. OTHER MATTERS

10. NEXT MEETING

December 4, 2019

11. ADJOURNMENT