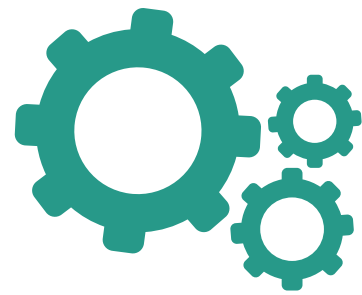


Uniform Security



Provides protection for DWSD employees, visitors, buildings and property

Strategically stationed throughout DWSD properties

Continual and enhanced training received



- Biannual Firearms Qualifications Per State Standards
- Officer Response to Active Shooter
- Chain of Command (Organizational Structure of Reporting Incidents)
- CPR

Provides training for DWSD employees including

- Active Shooter
- Situational Awareness

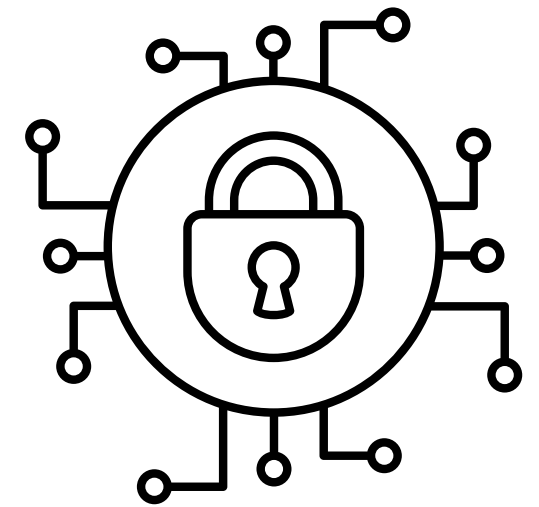


Small group of retired public law enforcement
detectives/investigators

Charged with protecting DWSD financial assets

Works closely with Billing/Collections/Meter Operations/IT to
identify problem accounts

- unbilled and underbilled water usage
- vacant homes with burst pipes
- incorrect water usage transmissions, etc.





Perform site investigations to verify any loss of revenue and take action to correct all identified problems

- Recommend back billing for unbilled water usage to DWSD Billing
- Work with Meter Operations to correct the cause of the unbilled usage
- Initiate criminal action in specific cases
- Assist DWSD Collections in requested contacts and site investigations

Assist DWSD Legal with investigative needs



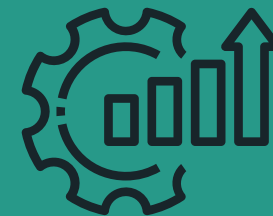
Respond to locations to prevent any breach of the peace at work sites when requested by Meter Operations

REVENUE PROTECTION UNIT PRODUCTIVITY



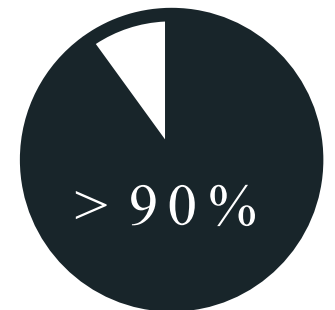
REVENUE IDENTIFIED CURRENT FISCAL YEAR (2022 - 2023)

Back Billed	\$ 607,310
Future 12 Months	\$ 1,537,024
Water Loss Revenue	\$ 1,431,587
TOTAL	\$ 3,575,921



REVENUE IDENTIFIED SINCE INCEPTION (8/14/2017 TO PRESENT)

Back Billed	\$ 7,825,121
Future 12 Months	\$ 9,656,683
Water Loss Revenue	\$ 10,775,332
TOTAL	\$ 28,257,136



Collection Rate
for Back-Billed
Accounts
from RPU's
collaborative efforts
remain above 90%



Water & Sewerage
Department