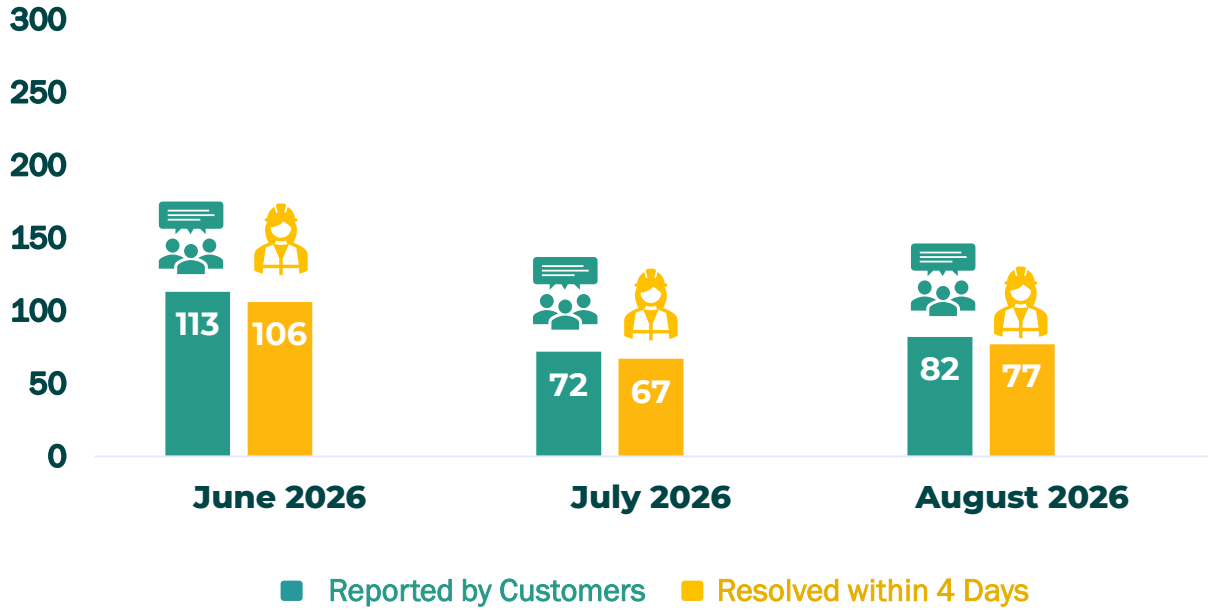
Operations

Ericka Meah, Chief Operations Officer

Metrics for September 2026

Maintenance & Repair: Running Water

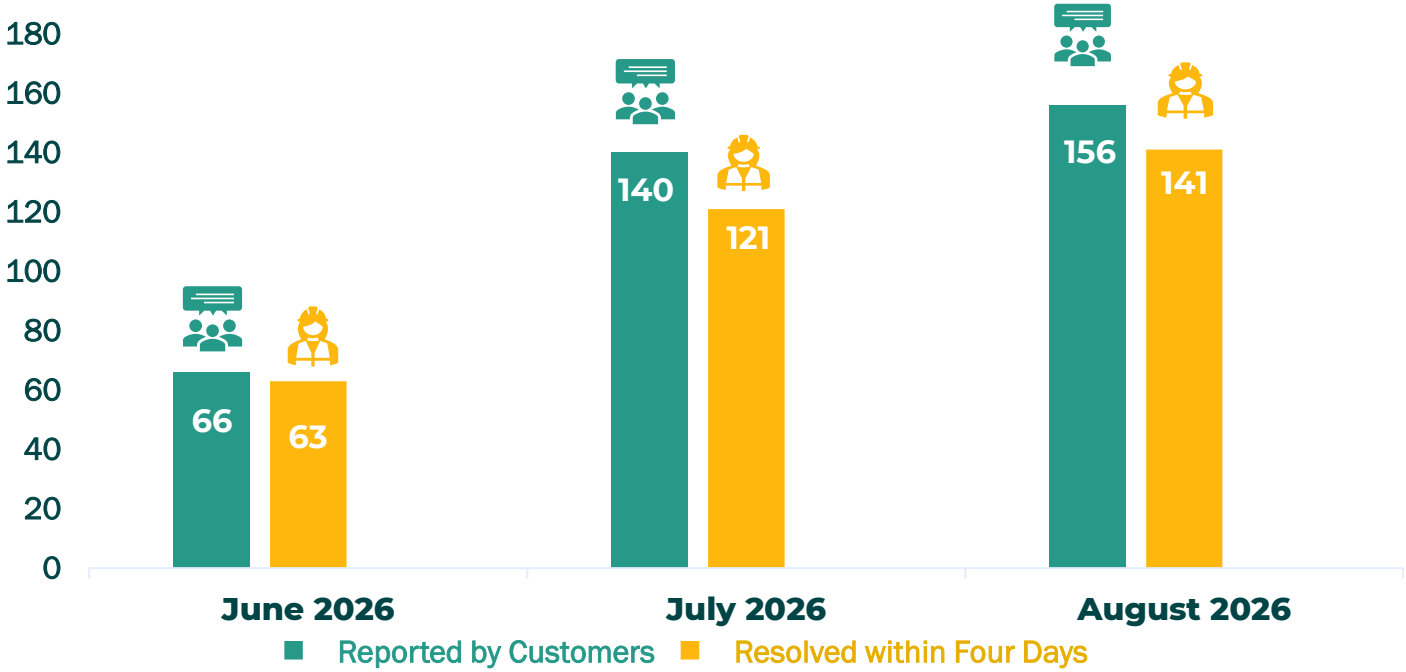


Types of Running Water Requests

- Investigate Running Water - When an address is unavailable and water is running - reported via Detroit Improvement App (SCF)
- Investigation Turn off Vacant-Reported Running water in a vacant property, with an available address.

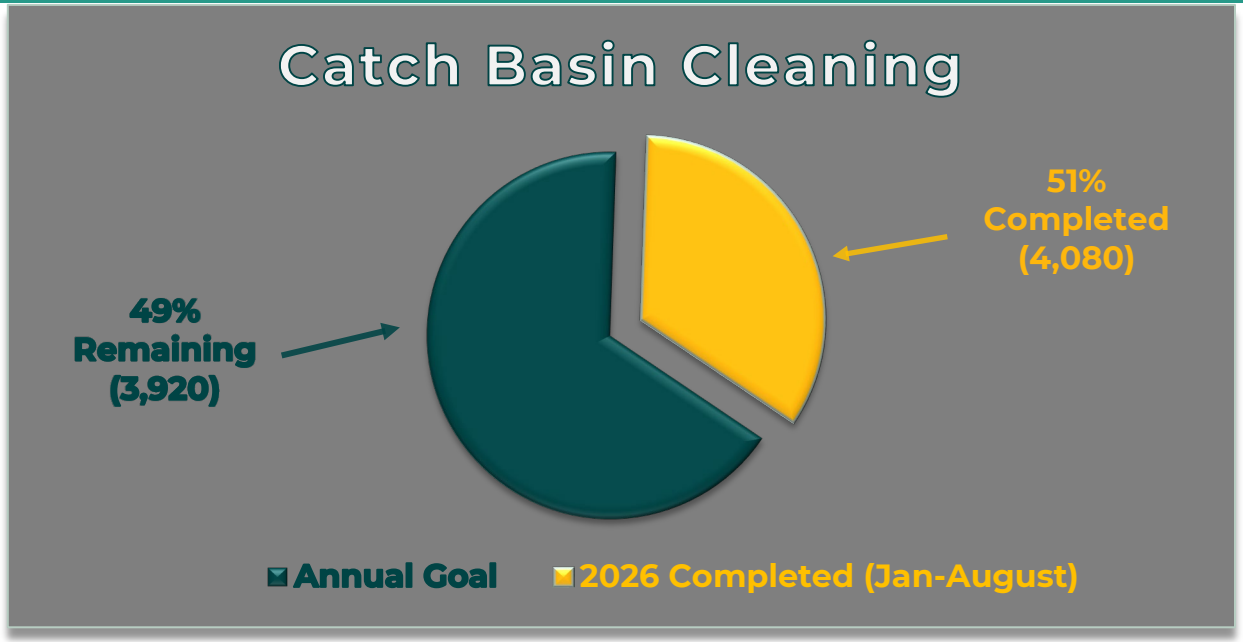
- The Minor Asset Repairs Section (MARS) within Maintenance & Repair is resolving most service line issues within four days.

Maintenance & Repair: Water Main Breaks



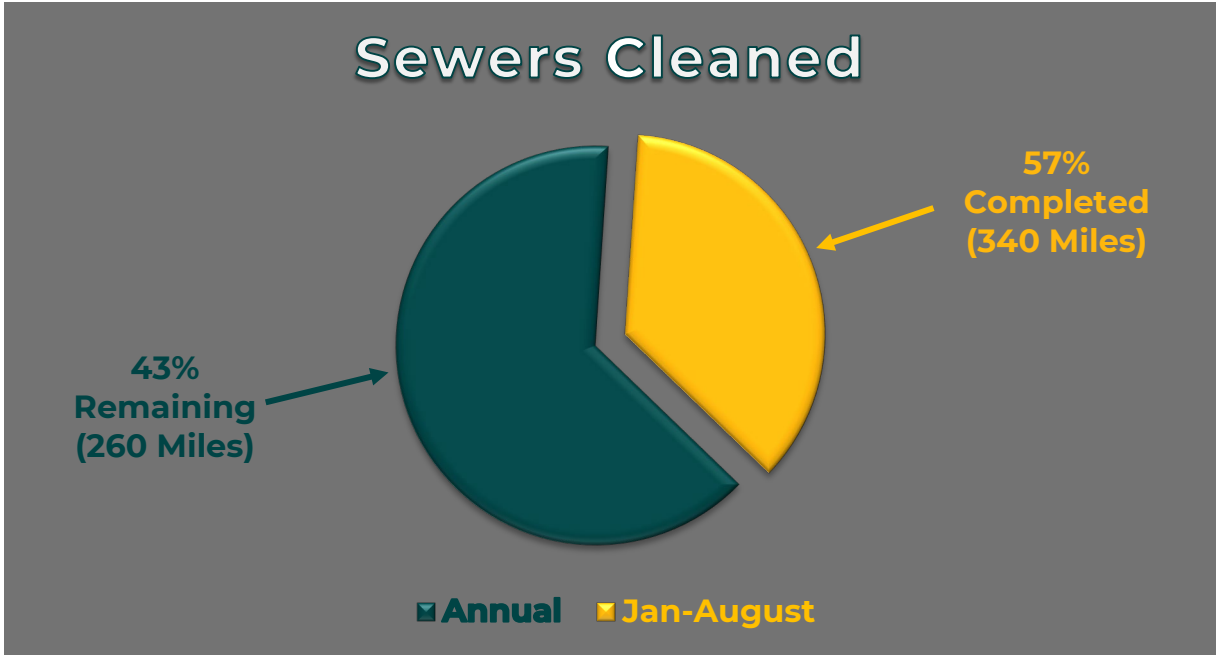
- Water service outages and major thoroughfares are the priority.

Operations: 8,000 Annual Catch Basin Cleaning



- Catch Basin Cleaning program April - December
- We are thankful to the Sewer Team on their efforts to reduce flooding in our neighborhoods.

Operations: 600 Miles Annual Sewer Cleaning



- The Sewer Team has for the second-straight year exceeded the 600 miles cleaned goal for local sewers of 24-inches in diameter or less.
- Annual sewer cleaning on a 5 – 6 year rotation for the entire local system is the best action DWSD can take to improve capacity for rain and snowmelt events.

EARN YOUR CDL-A
ADVANCE YOUR CAREER!

Increase Earnings up to $24/hour

Depending on level of licensing. Gaining a Tanker (N) endorsement highly encouraged.

Expand Your Work Options

A CDL-A allows you opportunities to perform a broader range of work and operate a greater variety of City vehicles and equipment.

Fees Reimbursed!

Class for the unrestricted CDL-A is free to individuals. (Average Course Fee: $3,000 - $10,000) Fees for Learners Permit, ELDT, and CDL Skills Test must be paid by the individual. Upon successfully passing the CDL skills test and obtaining a CDL-A license, individuals may submit receipts for reimbursement.

SIGN UP NOW!

For questions and next steps
Contact Paul Young
313-699-2163 or
Paul.Young@detroitmi.gov

CITY OF DETROIT
WATER & SEWERAGE DEPARTMENT (DWSD)
RISE HIGHER

YOUR ROAD TO A CDL-A AND HIGHER EARNINGS

1. **Scan the QR code on front of this flier and sign up**
2. **Get your Commercial Learner's Permit**
   - Go to the Secretary of State and obtain a Commercial Learner's Permit (CLP) for $25.
   - A free CDL Learner's Manual can be found by clicking here or using the QR code to the right.
3. **Provide a copy of your learner's permit to Paul Young**
4. **Get your DOT Medical Certification**
   - Take the medical authorization form provided to designated clinic.
5. **Complete the ELDT Online Course**
   - The Entry-Level Driver Training (ELDT) course is delivered in a self-paced, online format. Some individuals may complete the course within a few days, while others may take several weeks. The ELDT online course and examination may be completed through any approved training organization. Course fees vary but can be as low as $50, before additional fees.
   - Here is a recommended site for training: www.eldt.com
6. **Attend WCCCD CDL Training**
   - **Class Schedule:** Wayne County Community College District (WCCCD) determines when each training class begins and establishes the class schedule. Sign up to receive alerts about upcoming classes.
   - **Classes are typically held:** Evenings, 2–3 days per week (depending on class size), from 5:00 p.m. to 8:30 p.m. and Saturdays from 8:30 a.m. to 4:30 p.m. WCCCD will assign a combination of evenings and Saturdays.
   - **Classroom Training:** The classroom portion of the training also varies based on the individual student. Readiness for the official CDL examination is determined by each student's progress. One student may be prepared to test after four weeks of classroom instruction, while another may require six weeks or longer.
7. **Take the CDL Skills Test**
   - WCCCD will determine when individuals are ready for the CDL skills test. The $140 test fee is due at time of testing. The entire CDL process typically takes about 2 to 2 1/2 months, although the actual timeframe may vary depending on each individual's progress and learning curve.
8. **Earn more with additional work opportunity and get reimbursed**
   - Be sure to save all receipts! Once you have completed the course and passed all testing, send a copy of your receipts for your CLP permit, online course, and test to your supervisor and Paul Young. You can then place a request for reimbursement.

For questions contact Paul Young at 313-699-2163 or Paul.Young@detroitmi.gov

THANK YOU!

OPERATIONS TEAM LEADS

FACILITIES:
Tory Thompkins
Leon Wheeler

FLEET:
Keith Norman
Dion Jackson
David Taylor

METER OPERATIONS:
Timothy Armstead
Leroy Beauchamp
Denise Donelson-Williams
Bernard Harris
Eric Jackson

MAINTENANCE & REPAIR:
David Barry
Tony Clay
Jonathan Daffin
Johnathan Holden
Fernando House
Ronnie Jordan
Charles Kyle
Delano Little
Kanard McClain
Thorne Moore
Lionel Moss
Trevone Perkins
Chauncey Philson
Theudy Rodriquez
Edward Sanders
Reginald Tate
Wayne Tuff
Gregory Ward

Operations: *Planning Calendar 2026*

JANUARY	FEBRUARY	MARCH	APRIL
M&R and Meters Annual Metrics Goal	Annual Joint Expo & Operator Days (S-License Holders)	5-Year Preliminary CIP Draft (FY 2027 – 2031) CIP 2nd Quarter FY 26 Budget vs Actual	Sewer Cleaning Program Catch Basin Cleaning Program Restoration Season 5-Year Final CIP (FY 2027 – 2031)
MAY	**JUNE**	**JULY**	**AUGUST**
MISS Dig Reporting / Cross Training	CIP 3rd Quarter FY 2026 Budget vs Actual	M&R Compressed Schedule (4X10) GLWA 5-Year CIP	CDL-A License Program Annual All-Hands-on-Deck Meeting
SEPTEMBER	**OCTOBER**	**NOVEMBER**	**DECEMBER**
S-License/Math Preparation	Hydrant Inspection (DFD & DWSD) CIP 4th Quarter and FY 2026 Year-to-Date Budget vs Actual	Restoration Season Sewer Cleaning Program Catch Basin Cleaning Program	M&R and Meters Annual Metrics Review CIP 1st Quarter FY 2027 Budget vs Actual

THANK YOU!

Ericka Meah

Detroit Water & Sewerage Department

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For more information visit: www.detroitmi.gov/dwsd

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@detroitwatersewerage