## Non – Residential Customers Status

## Comparison of Non – Residential Customers Aug 2016 vs Aug 2017:

- 60.5% increase in customers current on their bill
- 43.4% decrease in active payment agreements

- 34.8% decrease in shut eligible customers
- 51.4% decrease in customers on the bubble of being at risk of shutoff

## **Active Non-Residential Customers in the billing system**

