



Water Board Building  
735 Randolph, Suite 806  
Customer Service Division  
Detroit, MI 48226  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

January 25, 2018

Ms. Colesther Arnold  
18985 Fairfield St.  
Detroit, MI 48221-2232

Dear Ms. Arnold:

**Regarding: Account Number: 110-2782.300**  
**Service Address: 19930 Fairfield St.**

We would like to extend our appreciation for your recent visit at our Board of Water Commissioner (BOWC) meeting. At the Detroit Water and Sewerage Department (DWSD), we take pride in ensuring our customers satisfaction.

Please accept this letter as an explanation of the usage consumption for the referenced account. We have completed a review of the account for **19930 Fairfield St** and it is our determination that the bill is correct.

The usage registered during **October 26, 2017 to November 26, 2017**, is in line with the account previously billed history for the last four years. Therefore, as the account is billed correctly, no adjustment is warranted for this matter.

I hope this letter addresses your concerns. If you have any additional questions, please feel free to contact our office at 313-964-9137.

Sincerely,

*Customer Service Administration*

Customer Service Administration