



**Water & Sewerage
Department**

Water Board Building
735 Randolph, Suite 806
Customer Service Division
Detroit, MI 48226
www.detroitmi.gov/dwsd

March 29, 2017

Mr. Gerald Carson
17645 Grandville Ave.
Detroit, MI 48219-3518

Re: **Account Number: 250-4399.300**
Service Address: 17645 Grandville Ave.

Dear Mr. Carson,

Thank you for allowing the Department of Water and Sewerage (DWSD) to review your concerns regarding the above reference property address.

I have thoroughly reviewed our records and based on the investigation have determined that the billed amount of \$2,130.32 is correct.

This bill derives from February 2015 and is the result of an actual read during a Meter Interface Unit (M.I.U.) repair. Your account had been underestimated monthly from August 2014 to January 2015, and the bill you received is to cover the unbilled amount that was accrued during that time.

Again, this determination was made after a thorough review of your account, and at this point in time the Detroit Water and Sewerage Departments consider this matter resolved.

If you have any further questions, you may contact me at (313) 964-9137.

Sincerely,



Dr. Marc-Antonie Cooper, ELC, CCMP
Chief Customer Service Officer (CCSO)