



Water Board Building  
735 Randolph, Suite 806  
Customer Service Division  
Detroit, MI 48226  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

April 30, 2018

Mr. Carl Carter  
4197 Belvidere St.  
Detroit, MI 48219-3518

Re: **Account Number: 670-0785.300**  
**Service Address: 4197 Belvidere St.**

Dear Mr. Carter,

Thank you for allowing the Department of Water and Sewerage (DWSD) to review your concerns regarding the above reference property address.

After a review of your account, it was determined your bill is **correct**. In measuring consumption, one (1) cubic feet (CCF) equals approximately 748 gallons of water. Your average monthly usage is between one (1) to two (2) cubic feet (CCF).

DWSD bill cycle covers water consumption for periods of 27-32 days monthly. In billing our measurements, consumption is rounded down. For example, if you use 942 gallons of water, instead of billing for 1.29 cubic feet, we will bill for one (1) cubic feet (CCF). The remainder .259 cubic feet is carried over to the following month consumption. This is an explanation of why you may encounter fluctuation in your monthly usage.

Again, this determination was made after a thorough review of your account. At this point in time, the Detroit Water and Sewerage Department consider this matter resolved.

If you have any further questions, you may contact me at (313) 964-9137.

Sincerely,



Dr. Marc-Antonie Cooper, ELC, CCMP  
Chief Customer Service Officer (CCSO)