



Water Board Building
735 Randolph, Suite 806
Customer Service Division
Detroit, MI 48226
www.detroitmi.gov/dwsd

April 30, 2018

Mr. Gerald Carson
17645 Grandville Ave.
Detroit, MI 48219-3518

Re: **Account Number: 250-4399.300**
Service Address: 17645 Grandville Ave.

Dear Mr. Carson,

Thank you for allowing the Department of Water and Sewerage (DWSD) to review your concerns regarding the above reference property address.

After a review of your account, we have determined the consumption was used at **17645 Grandville Ave.** Therefore, the billing is correct. As a courtesy, we are willing to cancel late penalties and fees assessed to your account **from 2012 – 2016**, which totals an adjustment of **\$591.92**. Once the credit is applied, an account balance of **\$1,538.40** will remain.

To avoid service interruptions, you may visit one of our service centers to make a payment or establish a Payment Plan Arrangement, to prevent any further collection activities.

Again, this determination was made after a thorough review of your account. At this point in time, the Detroit Water and Sewerage Departments consider this matter resolved.

If you have any further questions, you may contact me at (313) 964-9137.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dr. Marc-Antonie Cooper".

Dr. Marc-Antonie Cooper, ELC, CCMP
Chief Customer Service Officer (CCSO)