



Central Services Facility
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May 11, 2018

Honorable Board of Water Commissioners
735 Randolph St.
Detroit, MI 48226

Re: Public Comment – Validation of Drainage Charges – 2070 Deleware Street

Dear Commissioners:

On May 8th, The DWSD Stormwater Management Group wrote to Ms. Teddi Ragland in response to her Public Comment regarding if notification will be made to customers regarding the cost of drainage bills.

In the letter, we informed Ms. Ragland that for the customers that have not yet transitioned to the new billing methodology, letters will be mailed soon detailing the changes and updates to the drainage charge. The website is included if the customer wants to obtain additional information.

Also, concerning Ms. Ragland's side lot, it was explained to her that the side lot has already transitioned in October of 2016 and received an automatic 25% green credit. We also outlined the ideology of removing some impervious acreage so that the drainage charge can either be decreased or even eliminated. If this can be accomplished by Ms. Ragland, an adjustment application must be submitted to DWSD with colored photos in order for the adjustment process to begin.

We suggested that she contact our Customer Care Center for more information regarding the charge.

Respectfully,

Lisa Wallick

Lisa Wallick, P.E.
Stormwater Management Group Program Manager