



Water Board Building
735 Randolph, Suite 806
Customer Service Division
Detroit, MI 48226
www.detroitmi.gov/dwsd

June 27, 2018

Ms. Shayne Sisco
7336 Rockdale St.
Detroit, MI 48239-1017

Re: **Account Number: 520-1073.300**
Service Address: 7336 Rockdale St.

Dear Ms. Sisco,

Please accept this letter as a follow-up to your concern addressed to the Department of Water and Sewerage (DWSD), at our recent Board of Water Commissioner Meeting regarding the Water Affordability Donation.

In 2006, the Detroit Water and Sewerage Department (DWSD) launched a program which assist low-income Detroit residents, in paying their water bills and maintain water service for their families. If a constituent did not wish to donate to the voluntary program, they were to contact DWSD to Opt Out of the program.

In reviewing the above referenced account, a request was made to opt out the program effective **December 7, 2007**. From that date forward, there was not any additional donation charges applied to the account. After a careful review of the account, it has been determined there are no adjustments warranted for this matter.

Thank you again for being a valued customer of the Detroit Water and Sewerage Department. If you have any questions or concerns regarding the enclosed information, do not hesitate to contact us at (313) 267-8000.

Sincerely,

Customer Service Administration

Customer Service Administration