

SERVICE INTERRUPTION SUMMARY

Detroit Water and Sewerage Department

As of July 31, 2018

Scheduled Service Interruption Date	Service Interruption Notification			Service Interruptions Approved					Service Restorations			
	Original Door Hangers Posted	Customers Responding to Door Hangers	Response Percent	Customers Eligible for Interruption	Interruptions Completed	Unable to Complete	Pending Interruption	2nd Fliers Posted	Approved Service Restoration s	Percent of Eligible Restored	Service Interruptions Remaining	Verified Vacant Properties
5/16/2018	704	311	44.2%	393	325	58	0	192	168	51.7%	157	3
5/17/2018	1,128	449	39.8%	679	520	159	0	380	254	48.8%	266	6
5/23/2018	598	255	42.6%	343	268	75	0	161	132	49.3%	136	14
5/24/2018	562	246	43.8%	316	273	43	0	203	132	48.4%	141	15
5/29/2018	1,086	481	44.3%	605	519	86	0	372	271	52.2%	248	22
6/4/2018	385	165	42.9%	220	166	54	0	99	91	54.8%	75	12
6/5/2018	628	249	39.6%	379	287	92	0	185	143	49.8%	144	13
6/6/2018	192	60	31.3%	132	89	43	0	61	39	43.8%	50	10
6/7/2018	369	178	48.2%	191	168	23	0	96	99	58.9%	69	11
6/11/2018	400	156	39.0%	244	154	90	0	70	107	69.5%	47	25
6/13/2018	441	139	31.5%	302	257	45	0	170	151	58.8%	106	14
6/14/2018	619	274	44.3%	345	301	44	0	184	245	81.4%	56	17
6/18/2018	259	97	37.5%	162	128	34	0	66	115	89.8%	13	8
6/19/2018	504	218	43.3%	286	257	29	0	164	191	74.3%	66	3
6/20/2018	390	138	35.4%	252	221	31	0	167	145	65.6%	76	1
6/21/2018	489	163	33.3%	326	228	98	0	154	175	76.8%	53	25
6/25/2018	456	206	45.2%	250	221	29	0	51	170	76.9%	51	19
6/26/2018	522	263	50.4%	259	226	33	0	167	59	26.1%	167	19
6/27/2018	436	225	51.6%	211	178	33	0	40	138	77.5%	40	16
7/9/2018	425	235	55.3%	190	172	18	0	34	131	76.2%	41	14
7/10/2018	576	260	45.1%	316	279	37		123	156	55.9%	123	13
7/11/2018	484	224	46.3%	260	233	27	0	102	131	56.2%	102	5
7/12/2018	491	190	38.7%	301	267	34	0	108	159	59.6%	108	22
7/16/2018	513	221	43.1%	292	260	30	1	92	168	64.6%	92	3
7/17/2018	357	158	44.3%	199	173	26	0	90	83	48.0%	90	5
7/18/2018	901	392	43.5%	509	509	0	0	265	244	47.9%	265	23
7/19/2018	397	174	43.8%	223	188	35	0	116	72	38.3%	116	22
7/23/2018	519	213	41.0%	306	275	31	0	170	105	38.2%	170	29
7/31/2018	369	122	33.1%	247	181	66	0					12
Totals	15,200	6,462	42%	8,738	7,323	1,403	1	4082	4074	59%	3068	401

Commercial

Shuts	Scheduled	Completed	Vacant	Restorations
July	447	205	62	29

Rechecks Schedule 1976

1,340 Customers rechecked
 709 Reported restored illegally and reshut for illegal usage
 428 Found with water still interrupted
 203 voided and resolved with DWSD
 636 pending