



Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

January 11, 2019

Mr. Jerry Pattah  
3280 Wards Point Dr  
Orchard Lake, MI 48324

RE: **Jerry Pattah, 500 E. Warren and 510 E. Warren**

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

In regards to your stormwater bills you requested additional understanding on the stormwater charge policy. After providing a full explanation of the stormwater policy you agreed to address account delinquencies incurred from non-payment. Detroit Water and Sewerage (DWSD) made the arrangement to waive penalties incurred after January 2018 until December 2018 if you were to pay off all outstanding balances at 500 and 510 E Warren. Full payment was received on 12/27/2018, subsequently, DWSD waived penalties for both 500 and 510 E. Warren.

Your feedback is greatly appreciated, thank you for being a valued DWSD customer.

Respectfully,

*Julianne Gabon*

Julianne Gabon  
Chief Customer Service Officer

Cc: Board of Water Commissioners