



Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

May 3, 2019

Donna Riggs
3033 Holcomb
Detroit, MI 48214

Re: 3033 Holcomb

Dear Ms. Riggs:

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

On 4/24/19, there was a meeting held at DWSD with you, myself, Demeeko Williams (Hydrate Detroit) and Tiana Hall (Directors Office). In the meeting, we discussed the requirements for water restoration at the premise. These were the requirements discussed:

- DWSD would need proof of a paid receipt and/or payment arrangement from the Wayne County Treasurer's Office for delinquent property taxes
- A list of plumbing repairs that were made by Henry Angels (Volunteer Plumber who works in conjunction with Hydrate Detroit)
- Enter into payment plan agreement with DWSD with a down payment of 10% of the outstanding balance which totals \$6,589.63 (\$659.00)
- DWSD will refer customer to outside agencies that may be able to offer assistance

Should you have any further questions or concerns please do not hesitate to reach out to one of our Customer Service Specialist at 313-267-8000.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Kimberly Crowell
Customer Service Manager

CC: Honorable Board of Water Commissioners