



Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

May 3, 2018

Jacqueline Williams
5977 Harvard
Detroit, MI 48224

RE: 5977 Harvard

Dear Ms. Williams:

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

As of 4/4/19, your account has an outstanding balance in the amount of \$197.39. In order to enter into a payment plan agreement, you will need 30% of your outstanding balance which is \$59.22. The remaining balance will be divided into six monthly payments in the amount of \$23.08 per month plus the current bills.

Should you have any further questions or concerns please do not hesitate to reach out to one of our Customer Service Specialist at 313-267-8000.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Kimberly Crowell
Customer Service Manager

CC: Honorable Board of Water Commissioners