

SERVICE INTERRUPTION SUMMARY Detroit Water and Sewerage Department

As of May 31, 2019

Scheduled Service Interruption Date	Service Interruption Notification				Service Interruptions Approved					Service Restorations					
	Original Door Hangers Posted	Customers Responding to Door Hangers	Wrap Cancellations	Response Percent	Customers Eligible for Interruption	Interruptions Completed	Unable to Complete	Interruption Pending completion by Meter Operations	Verified Vacant Properties	Approved Service Restorations	2nd Assistance Fliers Posted	Percent of Eligible Restored	Service Currently Interrupted	Occupied Properties Potentially Currently Interrupted	Percentage of Accounts that Remain Interrupted
April 1, 2019	439	108	16	24.6%	331	312	19	0	4	167	145	53.5%	145	141	46.5%
April 2, 2019	512	191	16	37.3%	321	301	20	0	9	134	167	44.5%	167	158	55.5%
April 3, 2019	400	159	22	39.8%	241	231	10	0	4	114	117	49.4%	117	113	50.6%
April 4, 2019	507	197	8	38.9%	310	298	12	0	4	130	168	43.6%	168	164	56.4%
April 8, 2019	455	109	13	24.0%	346	332	11	3	5	101	231	30.4%	231	226	69.6%
April 9, 2019	454	109	11	24.0%	345	318	18	9	2	123	195	38.7%	195	193	61.3%
April 10, 2019	454	139	7	30.6%	315	284	29	2	3	165	119	58.1%	119	116	41.9%
April 11, 2019	450	170	5	37.8%	280	259	21	0	3	181	78	69.9%	78	75	30.1%
April 15, 2019	420	135	16	32.1%	285	260	24	1	2	141	119	54.2%	119	117	45.8%
April 16, 2019	292	71	7	24.3%	221	210	6	5	1	80	130	38.1%	130	129	61.9%
April 17, 2019	463	148	18	32.0%	315	299	4	12	0	180	119	60.2%	119	119	39.8%
April 18, 2019	440	138	10	31.4%	302	276	20	6	0	130	146	47.1%	146	146	52.9%
April 22, 2019	657	201	11	30.6%	456	431	18	7	0	197	234	45.7%	234	234	54.3%
April 29, 2019	571	171	5	29.9%	400	342	32	26	3	162	180	47.4%	180	177	52.6%
May 1, 2019	472	75	1	15.9%	397	312	51	34	43	71	241	22.8%	241	198	77.2%
May 2, 2019	433	106	7	24.5%	327	271	39	17	57	71	200	26.2%	200	143	73.8%
June 3, 2019	738	58	9	7.9%	680										
June 5, 2019	465	27	4	5.8%	438										
June 6, 2019	274	10	1	3.6%	264										
Totals	8,896	2,322	187	26.1%	6,574	4,736	334	122	140	2,147	2,589	45.3%	2,589	2,449	54.7%