



Central Services Facility  
6425 Huber Ave.  
Detroit, MI 48211

Customer Care: 313-267-8000  
Emergencies: 313-267-7401  
[detroitmi.gov/dwsd](http://detroitmi.gov/dwsd)

April 19, 2019

Clarence & Cheryl Bennett  
16536 Cherrylawn  
Detroit, MI 48221

Regarding: **Claim No. 18-282**  
Location: **16536 Cherrylawn, Detroit, MI 48221**

Dear Clarence & Cheryl Bennett:

The Claims Division of the Detroit Water & Sewerage Department ("DWSD") has reviewed your damage claim. Based on the available facts and information, there is no evidence that the damage you allege was caused by any defect in the sewerage disposal system owned or operated by the City of Detroit and DWSD. Therefore, your claim is denied. **Your claim may be reconsidered only if additional information, which was not previously provided, substantiating your claim of damages is provided in writing within fourteen days of the date of this letter.** The Appeal Hearing Committee will review your claim and additional information and determine whether a hearing is warranted. If a hearing is granted, the Appeal Hearing Committee will notify you by letter of the date, time, and place you are to appear to present your information. If a hearing is not granted, the Appeal Hearing Committee will also notify you in writing.

If you have any questions, please contact the Claims Section at (313) 267-3676.

Very truly yours,

  
\_\_\_\_\_  
Debra Singleton, Engineer  
Claims Section

DS/kc