



Detroit Water and Sewerage Department

735 Randolph Street, Detroit, MI 48226

313-267-8000 • detroitmi.gov/DWSD

July 12, 2019

Kathy Green
P. O. Box 10023
Detroit, MI 48210

RE: Public Comment – Maintenance of Catch Basins and Sewer Service Line

Dear Ms. Green:

Please accept this letter as a follow-up to your concern addressed to the City of Detroit Water and Sewerage Department (DWSD) at a previous Board of Water Commissioners (BOWC) meeting. In your comment, you expressed concern regarding cleaning of catch basins, replacement of private sewer services and the Capital Improvement Plan (CIP).

DWSD currently has a Catch Basin Cleaning Program. The department's goal is to clean and inspect 10,000 basins annually. Basins are cleaned when sewers are inspected. In addition, basins are cleaned when complaints are reported in the Improve Detroit app or called in to DWSD's Customer Service Department. The public sewer system is assessed based on water in basement complaints, as well as reports of sink holes and cave-ins near the public sewer system. Cleaning and inspection of the home's sewer service line is the responsibility of the property owner (see attached diagram).

Please contact my office at 313-964-9667, if there is a specific location for DWSD to investigate.

Thank you for contacting DWSD, we consider this matter resolved.

A handwritten signature in cursive script that reads "Palencia Mobley".

Palencia Mobley, PE
Deputy Director/Chief Engineer

Cc: Honorable Board of Water Commissioners