

Water Board Building 735 Randolph Street Detroit, MI 48226 Customer Service Phone: 313-267-8000 www.detroitmi.gov/dwsd

TO: Sherretha Bond

CC: Honorable Board of Water Commissioners

FROM: Julianne Gabon, Chief Customer Service Officer

DATE: 9/11/2019

RE: Sherretha Bond, 2636 Marquette St.

The Detroit Water and Sewerage Department conducted an account analysis of 2636 Marquette St. and found the following details.

Ms. Bond has a balance of \$3,282.40 due to an accumulation of bills without full payment since 2007. Ms. Bond had her meter tested and it was found to be operating effectively. Working with Ms. Bond a payment plan agreement was established with the term of 36 months. Ms. Bond's services were restored as of 8/22/2019.

Respectfully,

Julianne Gabon

Julianne Gabon Chief Customer Service Officer