



DETROIT  
**Water & Sewerage  
Department**

Water Board Building  
735 Randolph Street  
Detroit, MI 48226

Customer Service  
Phone: 313-267-8000  
[www.detroitmi.gov/dwsd](http://www.detroitmi.gov/dwsd)

TO: Diana Diggs  
CC: Honorable Board of Water Commissioners  
FROM: Julianne Gabon, Chief Customer Service Officer  
DATE: 9/11/2019  
RE: **Diana Diggs, 12701 Indiana**

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

After careful review of your account it was determined that a meter appointment was necessary to ensure proper metering of your account. Once the meter appointment was completed a meter and MIU were installed and water services were restored. Your meter was tested by DWSD and found to be operating appropriately. The water charges on your account were found to be accurate and from actual metered water. Your current balance is \$6,146.15 and is considered past due, failure to make arrangements on this balance may result in service interruption.

Your feedback is greatly appreciated, thank you for being a valued DWSD customer.

Respectfully,

*Julianne Gabon*

Julianne Gabon  
Chief Customer Service Officer