



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

TO: Dennis Leeny
CC: Honorable Board of Water Commissioners
FROM: Julianne Gabon, Chief Customer Service Officer
DATE: 9/11/2019
RE: **Dennis Leeny, 11323 Brammel St**

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

After careful review of your account a payment plan agreement was established for your account. You were required to make payment of \$350 by September 6th. Payment was received on September 5th and you are currently in a payment plan agreement. Please remember to make on time and full payments each month to avoid breaking your agreement. If your agreement breaks you will be required to enter back into an agreement at 50% of your balance to avoid service interruption.

Your feedback is greatly appreciated, thank you for being a valued DWSD customer.

Respectfully,

Julianne Gabon

Julianne Gabon
Chief Customer Service Officer