



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

TO: Christine Wynn

CC: Honorable Board of Water Commissioners

FROM: Julianne Gabon, Chief Customer Service Officer

DATE: 9/11/2019

RE: **Christine Wynn, 19760 Littlefield St.**

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

After careful reviewing of your account and the circumstances presented, we were able to make the adjustments requested. Your account now only reflects balances owed based on accounts 190-4551.301 and 190-4551.303. The current balance on the account is \$1,107.58, this balance has been placed into a payment agreement, as discussed. You will be responsible for making monthly payments towards your past due balance in addition to your monthly bill. Please ensure these payments are made in full and on time to avoid an interruption of service. If you have any additional questions regarding your payment plan agreement terms please do not hesitate to reach out to DWSD Customer Service at 313 267-8000.

Your feedback is greatly appreciated, thank you for being a valued DWSD customer.

Respectfully,

Julianne Gabon

Julianne Gabon
Chief Customer Service Officer