



COMMITMENT TO ACTION

The Detroit Water and Sewerage Department commits to use water affordability and workforce development initiatives to address endemic poverty, build equity and engage community—as Phase 2 of the Blue Ribbon Panel on Affordability action plan.

- DWSD will work to expand and enhance customer assistance delivered through the Great Lakes Water Authority funded Water Residential Assistance Program (WRAP). DWSD staff will partner with other city agencies, City Council and local non-profits on more than 100 outreach events annually.
- DWSD will join the City of Detroit Health Department (DHD) to pilot delivery of comprehensive assistance -- addressing housing, energy, food, and medical needs as well as water access issues -- to a sample set of Detroit's most economically disadvantaged households. DWSD will provide **\$150,000** for two social workers.
- DWSD will fund Full Lead Service Line Replacements as part of water main replacement and lead-risk public education, and partner with DHD to fund and coordinate water filter distribution. **This is a \$40M a year commitment.** We will add and develop staff resources to institutionalize our commitment to minimize lead in drinking water risk.
- DWSD will co-fund a City of Detroit Office of Sustainability pilot program to deliver water conservation assistance to eligible low-income households.
- DWSD will expand its own hiring of returning citizens and implement Mayor Duggan's Executive Order 2016-1 requiring 51 percent of hours worked on City-funded projects be by Detroiters.
- DWSD will continue to develop staff resources to address water access and affordability challenges in collaboration with other city agencies, City Council and local community/advocacy groups. Our recently-issued customer service pledge represents one step on DWSD's path to serve as a more compassionate, equity-focused, utility service provider.
- DWSD will continue to participate and support an unprecedented coalition of stakeholders¹ who are sharing data and resources to develop a comprehensive strategy to address our citizens facing water insecurity.

¹ Michigan Department of Health and Human Services; Wayne County Department of Public Health; Detroit Department of Transportation; Office of Sustainability; Buildings, Safety, Engineering and Environmental Department; Detroit at Work; Workforce Development; Detroit Land Bank; Gleaners Food Bank; Assurance Wireless; Wayne Metro Community Action Agency; Human Utility; Detroit Wayne Mental Health Authority; Wayne State Street Medicine; United Community Housing Coalition; Southwest Solutions; Detroit Area Agency on Aging; University of Michigan – Poverty Solutions; and University of Michigan School for Environment and Sustainability.