

SERVICE INTERRUPTION SUMMARY Detroit Water and Sewerage Department

As of September 26, 2019

Service Interruption Notification					Service Interruptions Approved					Service Restorations						
Scheduled Service Interruption Date	Original Door Hangers Posted	Customers Responding to Door Hangers	Wrap Cancellations	Response Percent	Customers Eligible for Interruption	Interruptions Completed	Unable to Complete	Interruption Pending completion	Verified Vacant Properties	Approved Service Restorations	2nd Assistance Fliers Posted	Percent of Eligible Restored	Service Currently Interrupted	Occupied Properties Potentially Currently Interrupted	Percentage of Accounts that Remain Interrupted	
April 2019 Totals	6514	2011	165	30.9%	4503	4125	378	0	40	3493	632	84.7%	632	592	15.3%	
May 2019 Totals	905	181	8	20.0%	724	583	124	17	114	220	367	37.7%	363	249	75.60%	
June 2019 Totals	5212	1260	123	24.2%	3952	3594	358	0	197	1881	1713	52.3%	1713	1516	47.7%	
July 2019 Totals	5700	1813	147	31.81%	3887	3511	372	4	311	1419	2092	40.42%	2092	1781	59.6%	
August 1, 2019	815	311	35	38.2%	504	449	55	0	7	350	99	78.0%	99	92	22.0%	
August 5, 2019	423	145	0	34.3%	278	250	28	0	7	161	89	64.4%	89	82	35.6%	
August 6, 2019	599	364	0	60.8%	235	216	19	0	3	155	61	71.8%	61	58	28.2%	
August 7, 2019	666	387	11	58.1%	279	248	31	0	3	190	58	76.6%	58	55	23.4%	
August 8, 2019	576	142	3	24.7%	434	349	85	0	6	242	107	69.3%	107	101	30.7%	
August 12, 2019	903	531	8	58.8%	372	338	34	0	9	215	123	63.6%	123	114	36.4%	
August 13, 2019	698	385	8	55.2%	313	294	19	0	0	211	83	71.8%	83	83	28.2%	
August 14, 2019	533	335	3	62.9%	198	182	16	0	5	122	60	67.0%	60	55	33.0%	
August 15, 2019	560	342	8	61.1%	218	197	21	0	7	111	86	56.3%	86	79	43.7%	
August 27, 2019	1013	289	0	28.5%	724	328	396	0	0	121	207	36.9%	207	207	63.11%	
August 28, 2019	730	165		22.6%	565	483	79	3	0	199	284	41.2%	284	284	58.80%	
August Totals	7516	3396	76	45.2%	4120	3334	783	3	47	2077	1257	62.3%	1257	1,210	37.7%	
September 3, 2019	820	373	17	45.5%	447	377	70	0	8	129	248	34.2%	248	240	65.78%	
September 4, 2019	801	374	13	46.7%	427	380	44	3	30	185	195	48.7%	195	165	51.32%	
September 9, 2019	670	342	10	51.0%	328	286	40	2	0	184	102	64.3%	102	102	35.66%	
September 10, 2019	461	265	8	57.5%	196	157	32	7	0	118	39	75.2%	39	39	24.84%	
September 11, 2019	717	282	10	39.3%	435	392	38	5	4	218	174	55.6%	174	170	44.39%	
September 12, 2019	493	275	13	55.8%	218	186	30	2	6	107	79	57.5%	79	73	42.47%	
September 16, 2019	609	181	15	29.7%	428	401	26	1	8	251	150	62.6%	150	142	37.41%	
September 17, 2019	1033	422	66	40.9%	611	560	40	11	4	299	261	53.4%	261	257	46.61%	
September 18, 2019	629	185	38	29.4%	444	349	51	44	4	111	238	31.8%	238	234	68.2%	
September 19, 2019	1132	309	48	27.3%	823	643	73	107	5	273	370	42.5%	370	365	57.5%	
September 24, 2019	1288	244	4	18.9%	1044	157	18	869	0	0	157	0.0%	157	157	100.0%	
September 25, 2019	1219	168	0	13.8%	1051	0	0	1051	0	0	0		0	0	100.0%	
Septembere Totals	9872	3420	242	34.6%	6452	3888	462	2102	69	1875	2013	48.2%	2013	1944	51.8%	
Totals	35,719	12,081	761	33.8%	23,638	19,035	2,477	2,126	778	0	10,965	8,074	57.6%	8,070	7,292	42.396%