



DETROIT
**Water & Sewerage
Department**

Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

TO: Sherry Welch

CC: Honorable Board of Water Commissioners

FROM: Julianne Gabon, Chief Customer Service Officer

DATE: 9/11/2019

RE: **14987 Kilbourne St.**

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

After careful review of your account it was determined that your water could be restored with a payment of \$80. You are responsible for all current bills from your August 19th bill going forward. Please make arrangements to pay your August bill in the amount of \$112.49 to avoid service interruption. Please remember that you are required to make all payments in full and on time to remain the WRAP program. Failure to do so can result in removal from the program as well as a loss of any credits provided by the WRAP program. For additional details on the WRAP program please reach out to them directly.

Your feedback is greatly appreciated, thank you for being a valued DWSD customer.

Respectfully,

Julianne Gabon

Julianne Gabon
Chief Customer Service Officer