



Detroit Water and Sewerage Department
Central Services Facility
6425 Huber Street, Detroit, MI 48211
313-267-8000 • detroitmi.gov/DWSD

October 7, 2019

Cynthia Carter
9951 Strathmoor St.
Detroit, MI 48227

Re: Public Comment – How can I get my sewerage disposal fees reduced. My downspouts are not connected.

Dear Ms. Carter,

Please accept this letter as a follow-up to your concern addressed to the City of Detroit Water and Sewerage Department (DWSD) at a previous outreach meeting. In the comment, concerns were expressed regarding how you could get the sewerage disposal fees reduced, since your downspouts are disconnected.

You previously spoke with a DWSD representative regarding your downspouts on September 18, 2019. Residential properties in the City of Detroit automatically receive a 25% green credit, which includes downspout disconnection.

The sewage disposal charges are based on the water consumption and can vary depending upon the water usage during the monthly billing cycle.

Thank you for your comment. If you have further questions, please contact our customer care center at 313-267-8000 option 6 to speak with a representative.

Respectfully,

Lisa Wallick

Lisa Wallick, P.E.
Stormwater Management Group Program Manager

cc: Honorable Board of Water Commissioners