



Detroit Water and Sewerage Department

Administration

735 Randolph Street, Detroit, MI 48226

313-267-8000 • detroitmi.gov/DWSD

October 9, 2019

Mr. Demeeko Williams
Chief Director
Hydrate Detroit
1935 Chene Court, Suite #1811
Detroit, MI 48207

Dear Mr. Williams:

This letter will serve as receipt of your communication of October 2, 2019 regarding the status of several accounts in need of assistance as it relates to water service. Please be informed that the policy of the Detroit Water & Sewerage Department is to provide direct service on account information to account holders. To ensure confidentiality of personal and water account information, our staff are directed to speak only to the account holders on record.

As for the assistance for those individuals identified in your communication of October 2, 2019, the list has been provided to Wayne Metropolitan Community Action Agency. This organization is currently contracted to provide water assistance to City of Detroit residential customers who meet certain qualifications. Upon completion of their investigation for the accounts submitted in your communication, attempts to contact the account-holders will or have been made to address their specific concerns.

If you receive requests by any resident of the City of Detroit in need of assistance, please have them contact **Ms. Michele Robinson of Wayne Metropolitan Community Action Agency at 313-324-7960**. Ms. Robinson will secure the necessary information to determine the level of assistance that can be afforded to each resident.

Thank you for your understanding and cooperation in working with Wayne Metropolitan Community Action Agency to ensure that residents of the City of Detroit in need of assistance can be directed to the proper agency to afford them services that are available.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary A. Brown".

Mr. Gary A. Brown
Director

cc: Board of Water Commissioners
Beulah Walker, Hydrate Detroit