



**Detroit Water and Sewerage Department**  
*Central Services Facility*  
6425 Huber Street, Detroit, MI 48211  
313-267-8000 • [detroitmi.gov/DWSD](http://detroitmi.gov/DWSD)

February 10, 2020

Ms. Rachel Hesse  
18221 Redfern Street  
Detroit, MI 48219

Re: Public Comment – Fluctuation in drainage cost every month

Dear Ms. Hesse,

Please accept this letter as a follow-up to your concern addressed to the City of Detroit Water and Sewerage Department (DWSD) at our Board of Water Commissioners (BOWC) meeting on January 15, 2020. In your comment, you expressed concern regarding a fluctuation in the drainage charges that is billed monthly.

The drainage charge is a set monthly amount based upon the amount of hard (impervious) surfaces on your property. Your property's parcel contains 0.07 impervious acres and has been charged \$31.60 monthly since July 2019. Water, sewer and drainage charge rates are subject to BOWC approval at the end of each fiscal year; therefore, you may see a change in your bill in August. Please note that residential properties automatically receive a 25% green credit on the drainage charge.

Thank you for your comment. If you should have further questions, please contact customer care center at 313-267-8000 option 6 to speak with a representative.

Respectfully,

*Lisa Wallick*

Lisa Wallick, P.E.  
Stormwater Management Group Program Manager (SMG)

cc: Honorable Board of Water Commissioners