



January 17, 2020

DETROIT
**Water & Sewerage
Department**

Office of the Director
Water Board Building
735 Randolph Street, Suite 506
Detroit, Michigan 48226-2830

Eric & Verladia Blount
19521 Renfrew Road
Detroit, MI 48221-1884

Re: Account Number 110-1638.300
Service Address 19521 Renfrew Road
Disputed Amount(s) \$381.36 (excludes service charges)

Dear Mr. & Mrs. Blount:

Pursuant to your request at the Board of Water Commission meeting of January 15, 2020, the following information is be provided to you.

The Detroit Water & Sewerage Department has received your request for a hearing in dispute of \$381.36 reflected on the bill dated December 13, 2019. You may represent yourself at the hearing proceedings or be represented by an attorney or other spokesperson of your choosing. Please be advised if you intend to be represented by an attorney you must notify our Hearings Section within 5 days of the date of this letter.

Our Hearings Coordinator will contact you by letter of the date and time of your hearing. Please call 313-245-1034 or 313-245-1067 or 313-267-8000 to notify us of your intent for attorney representation.

DWSD Interim Collection Rules and Procedures, Rule #9, states in part: **"in order to avoid water shut-off, all billings except the disputed amount must be paid on or before the due date."** During the dispute process, you may still receive a shut-off or final notice; however, as long as all charges outside of the disputed amount are paid by the indicated due date, you will not be subject to service interruption.

Enclosed are the requested consumption reports for the above stated account. If you have questions or concerns after reviewing these reports, please contact our office at 313-224-4701.

On behalf of the Board of Water Commissioners I want to thank you for your recommendations expressed during Public Comment at our meeting of January 15, 2020, your recommendations will be reviewed for possible implementation.

Respectfully,

Gary A. Brown
Director

cc: Board of Water Commissioners