



Water Board Building
735 Randolph Street
Detroit, MI 48226

Customer Service
Phone: 313-267-8000
www.detroitmi.gov/dwsd

February 12, 2020

Mayda Taylor
8075 Prairie St
Detroit, MI 48221-1709

RE: 19389 Prairie (410-2699.300)

Dear Ms. Taylor:

The Detroit Water and Sewerage Department (DWSD) would like to thank you for submitting a comment card to voice your concerns about your water account. We appreciate your feedback and look forward to assisting you with resolving any concerns that you may have.

After reviewing the account history, it was determined that the balance owing on the account as of July 31, 2018 was \$363.06. The account billed for 85 units of consumption between August 1, 2018 to March 2, 2019 totaling \$1,269.56. The account continued to bill from March 2, 2019 to February 1, 2020 for stormwater drainage fees totaling \$706.78. Our records indicate that the usage that billed at the property from August 1, 2018 to March 2, 2019 are actual reads. Therefore, this account is correct as billed and no adjustment is warranted. DWSD does not grant hearings 28 days after the disputed bill date.

Thank you for being a valued DWSD customer.

Respectfully,

Kimberly Crowell

Kimberly Crowell
Customer Service Manager

Cc: Honorable Board of Water Commissioners